



# Mass Save<sup>®</sup> 2025 Annual Impact Report

Delivering savings, long-term affordability, and energy solutions to customers across the commonwealth

WE ARE MASS SAVE<sup>®</sup>:



# Building an affordable, reliable, and cleaner energy future for Massachusetts



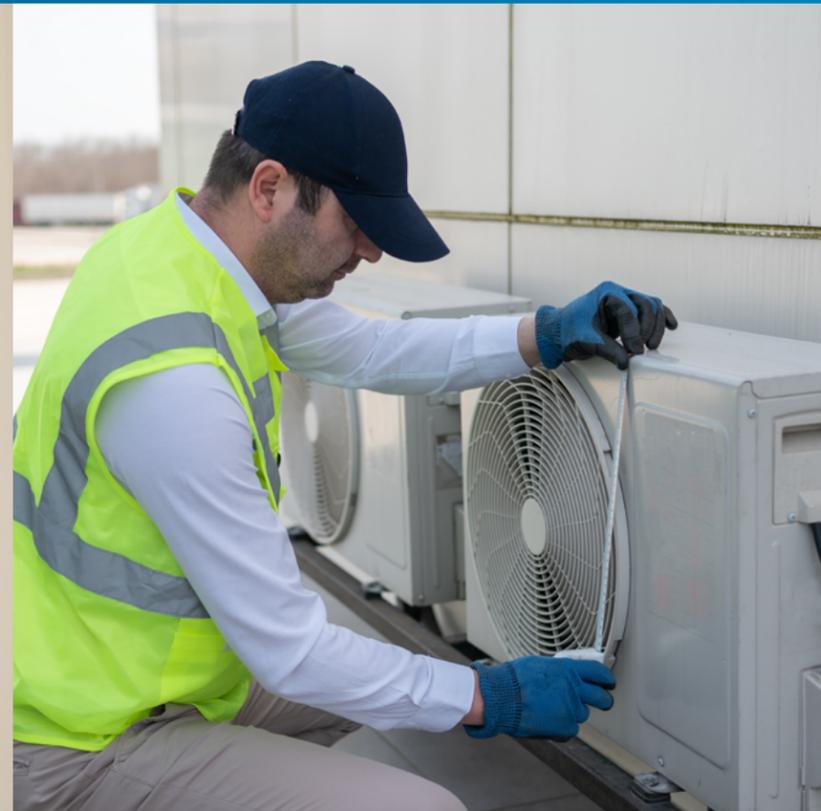
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# 2025 Year in review



**For every \$1 invested,  
the Mass Save®  
programs are estimated  
to produce \$2.76 in  
benefits for customers.**

During the first year of the Massachusetts 2025-2027 Energy Efficiency and Decarbonization Plan term, the Mass Save® Sponsors focused on delivering measurable value to customers while advancing the commonwealth's 2030 climate goals for the building sector. Throughout 2025, we remained committed to responsible program management, careful cost control, and long-term affordability for residents and businesses across Massachusetts.

Since 2010, Mass Save programs have delivered benefits not only to participating customers, but across the energy system. By reducing energy demand and improving building performance, these investments help manage long-term energy system costs, strengthen reliability, and support economic growth. In 2025 alone, the programs delivered over \$3.6B in total benefits.

Increasing access for all residents and businesses remains central to this work. In 2025, more than \$450 million was directed toward equity-related investments designed to reduce barriers to participation and expand access to energy efficiency and electrification services. These efforts prioritize underserved communities, moderate-income households, renters, and small businesses, ensuring that the benefits of the programs are broadly shared across the commonwealth. In partnership with communities and other implementation partners, we are working to advance fair and inclusive access to affordable energy solutions statewide.

2025 marked the start of an ambitious three-year plan built on the foundation of more than two decades of nation-leading energy efficiency programs. The four foundational pillars of the plan are:

- 1. Accelerate program access for vulnerable and underserved customers.**
- 2. Deliver an improved customer experience.**
- 3. Strengthen and expand the workforce.**
- 4. Reduce greenhouse gas emissions.**

What follows is an in-depth look at each of the four pillars and the Mass Save Sponsors' 2025 commitment to achieve them.

We are grateful to the Department of Public Utilities, Energy Efficiency Advisory Council, the Department of Energy Resources (DOER), the Office of the Attorney General, implementation and community partners, trade allies, and the public for their feedback and support in implementing the programs. Together, we remain focused on delivering affordable, equitable, and effective energy solutions and customer benefits to the people of Massachusetts.

# 2025 By the numbers

**3.98 million**  
lifetime metric tons of CO<sub>2</sub>e emissions avoided is equivalent to over 900,000 gasoline-powered passenger vehicles driven for one year.



## 2025 results

-  **\$3.6 billion** in total benefits
-  **3.98 million lifetime metric tons** of CO<sub>2</sub>e emissions avoided\*
-  **52.6 million MMBtu** savings from all fuel types\*\*
-  **3.1 million MWh** in electric savings\*\*
-  **327 million therms** saved\*\*
-  **209 MW** in summer demand savings
-  **\$825 million** in incentives paid
-  **14.8k** rental units weatherized
-  **3.7k** rental units with heat pumps installed
-  **31.7k** homes with heat pumps installed
-  **52k** homes weatherized

\* Includes 236k metric tons of CO<sub>2</sub>e emissions avoided in the year 2030, contributing to the commonwealth's greenhouse gas reduction target  
 \*\* Net lifetime savings

### Benefiting everyone

Energy efficiency and electrification deliver system-wide value by reducing how much energy must be produced, delivered, and paid for, while shifting energy use to an increasingly clean electric grid. These system-wide benefits support all Massachusetts residents and businesses, not only program participants.

By lowering overall energy demand, these investments help manage long-term system costs, reduce fuel and operating expenses, and avoid or defer certain infrastructure investments. From 2010 to 2024, energy efficiency savings are estimated to have avoided approximately \$20 billion in electric system costs and \$3 billion in natural gas system costs. These avoided costs help lessen long-term bill impacts for all customers.

In addition to direct bill savings for participating residents and businesses, energy efficiency and electrification improve comfort, strengthen building resiliency, reduce emissions, and support grid reliability during periods of peak demand. They also advance public health by reducing indoor and outdoor air pollution and supporting thousands of local jobs tied to clean energy upgrades and services.

Energy efficiency remains one of the most cost-effective and reliable resources available to meet Massachusetts' energy needs, making it the logical first step in responsible energy planning.

**\$3.6 billion**  
in total benefits

## Benefits

-  **Lower energy bills**
-  **Comfortable homes and businesses**
-  **Job creation**
-  **Equity and affordability**
-  **Cleaner air**
-  **Grid reliability**
-  **Lower greenhouse gas emissions**

# What people are saying



## Customer satisfaction and trust

To help ensure programs are reaching and serving residents and businesses effectively, the Sponsors of Mass Save conduct periodic surveys to measure awareness and participation across Massachusetts.

The most recent studies surveyed 402 residential customers in May 2025 and 250 small business owners (SBOs) between August-September of 2024. The results demonstrated that awareness and trust in the programs are strong and growing among priority audiences. In particular, familiarity with Mass Save programs among renters increased 41% from the 2024 survey to the 2025 survey.

The results demonstrated that customers continue to turn to Mass Save programs as their trusted resource to save energy and money while protecting the environment. One third of homeowners (34%) and nearly half of SBOs (48%) reported participating in at least one Mass Save program, with home and business Energy Assessments and energy-saving tips being the most utilized. Among participants, overall satisfaction with the program is strong, with a rating of 8.4 out of 10. Among residential customers, the most highly rated programs included appliance recycling with a rating of 9.1 out of 10, water heating incentives and rebates with a rating of 8.7 out of 10 and Decarbonization/ Heating and Cooling Consultations with a rating of 8.6 out of 10, while small business customers ranked weatherization most highly with a rating of 8.7 out of 10. Likelihood to engage in future programs was also strong, particularly for Home Energy Assessments, heating and cooling rebates, income-based offers and weatherization.

**“Congratulations to the 2025 Mass Save® Climate Leaders, who show us how businesses and cities and towns can lower their energy use with energy-efficient upgrades. Massachusetts’ Mass Save programs help businesses, communities, and households take control of their energy use and improve the places where people live, work, and raise their families. Thank you to our four Green Communities and the 14 energy-savvy businesses for leading the way.**

– Elizabeth Mahony, Commissioner of the Massachusetts Department of Energy Resources

**“We are so pleased with our recent upgrades to our restaurant and tavern, which included insulation, air sealing, and lighting. Thanks to Eversource and Advanced Energy Group and their great service in helping Collins Tavern, we were able to continue making our business more efficient and environmentally friendly.**

– Melissa Christofori, co-owner of Collins Tavern and participant in the West Springfield Main Streets campaign

**“I feel like I had a team to collaborate with to make my vision a reality, to have a house that was safer, that was more energy efficient, and also with the sort of emotion of returning to your childhood home to be the home that I had always known the house to be.**

– Joanne Golden, homeowner in Marshfield



**“Because of these energy efficiency programs and incentives made possible through Eversource, we were able to cost effectively make these energy efficiency upgrades, which have improved our at-home comfort.**

– Patrick Farley, homeowner in Somerville

**“The weatherization measures that we ended up going with improved the insulation that we have in the attic. We also had them do the air sealing throughout the house, we added weatherstrips on some of our entry doors, and also added a new stair cover for the pull-down that goes up to our attic. They’re definitely helping with the comfort of the home in general.**

– Craig, homeowner in Worcester County

**“Once our leadership team saw the savings numbers, they immediately approved the energy efficiency work. Thanks to Eversource and the Mass Save programs, this project was definitely worth doing.**

– Peter Newman, facilities assistant at Plumtree Church

# Accelerating program access for underserved customers

Expanding access to affordable energy solutions is a central tenet of the Mass Save® Sponsors' commitment to equity. We are steadfast in promoting a fair and equitable distribution of program benefits and burdens across all customers, with particular emphasis on communities that have historically faced economic and environmental challenges. Our goal is to ensure that households and small businesses across Massachusetts can access affordable, cost-saving energy efficiency and electrification services.

Over the 2025-2027 plan term, more than \$1.7 billion has been designated for energy efficiency and electrification improvements for low-income customers and underserved communities. This investment includes support for moderate-income households, renters, small businesses, and customers who use languages other than English. In total, these efforts which are delivered through a variety of programs, partners, and initiatives are expected to deliver more than \$4.1 billion in equity-related benefits.

During 2025, we continued to see exceptionally high demand for services among the low-income sector. (Low-income customers are defined as those earning up to 60% of state median income and living in one- to four-family homes, and those earning up to 60% of area median income and living in multifamily buildings with five or more units.) In response, the Mass Save Sponsors prioritized investments that save customers money on their energy bills, with a goal of serving as many customers as possible. Electrification efforts were focused on households that heated with delivered fuels and electric resistance, where the cost, comfort, and emissions benefits are significant.

To ensure responsible stewardship of program resources and alignment with long-term decarbonization goals, heat pump installations in low-income homes heated with gas were limited to emergency no-heat situations or cases where a gas system had reached end of life. Further support for new fossil fuel heating systems was restricted to emergency or end-of-life scenarios, with decisions guided by each home's readiness for electrification. The Mass Save Sponsors are coordinating closely with DOER to leverage Home Electrification and

Appliance Rebate funds. This funding will include approximately \$72M for heat pumps, heat pump water heaters, and electrical panel upgrades to further support cost-efficient electrification projects for income-eligible customers.

The Mass Save Sponsors have implemented strategic initiatives to increase access, simplify processes, and build participation among moderate-income customers and renters, with a particular focus on Designated Equity Communities (DECs). To further support program access, renters and moderate-income households in DECs can now receive end-to-end project support for heat pumps as well as electrical panel upgrades and pre-weatherization barrier repairs.

To drive participation in these new offerings, we launched targeted marketing campaigns, including



In 2025, over **14.8k rental units** were **weatherized**, and **3.7k** had **heat pumps installed**.

**Residents of the following DECs can qualify for enhanced incentives, including 100% off eligible weatherization upgrades:**

Boston	Lawrence	Quincy
Brockton	Lowell	Revere
Chelsea	Lynn	Salem
Everett	Malden	Springfield
Fall River	New	Tisbury
Framingham	Bedford	Woburn
Fitchburg	Oak Bluffs	Worcester
	Pittsfield	

community-specific engagements in DECs. These efforts are designed to effectively reach the intended audience and raise awareness about available services and incentives.

The Mass Save Sponsors also launched new turnkey services in 2025 to assist customers in making electric upgrades. As part of these services, lead vendors and home performance contractors assist customers with work that may be needed prior to a heat pump upgrade as well as with the heat pump upgrade itself. These additional services simplify the

process for customers and make the adoption of heat pumps more accessible. These turnkey services, as well as no-cost heat pumps, are available for income-qualifying customers and rental buildings in DECs with at least 50% rental units.

Through a collaborative effort with other agencies, led by DOER, we will help decarbonize five schools in underserved communities—creating a model for clean, equitable energy transition for public schools across the commonwealth. In 2025, the Mass Save® Sponsors provided support to 15 towns that applied for the Transforming Energy in Schools Initiative (TESI) grant in early December, and the Sponsors will work with DOER and the schools selected.

Electrification of communities is further supported through the launch of the Municipal Energy Manager Grant. National Grid and Eversource awarded a total of 24 grants that support 63 communities. This grant will allow communities to pursue clean energy goals, with a focus on decarbonizing their school systems. A coordinated effort with the Metropolitan Area Planning Council will develop a Municipal Energy Manager training curriculum. National Grid and Eversource are currently working with the Municipal Energy Managers to support their projects.

**“As teachers, we don’t have a lot of discretionary income, so we are grateful to Eversource and RISE for providing this service. The level of professionalism provided throughout the process was so exceptional that I have already encouraged others to look into it. After 12 years, I am excited to finally enjoy every room in our apartment!”**

– Albert Fortes, renter in New Bedford

# Accelerating program access for underserved customers



## The Municipal Energy Manager Grant benefits 63 municipalities across the state:

- |                 |                  |
|-----------------|------------------|
| Agawam          | Lincoln          |
| Ashfield        | Longmeadow       |
| Athol           | Ludlow           |
| Auburn          | Lynn             |
| Ayer            | Maynard          |
| Becket          | Medfield         |
| Belchertown     | Milton           |
| Berlin          | North Adams      |
| Bernardston     | North Andover    |
| Brockton        | North Brookfield |
| Buckland        | Northfield       |
| Charlemont      | Orange           |
| Chester         | Palmer           |
| Conway          | Plainfield       |
| Dalton          | Quincy           |
| East Longmeadow | Randolph         |
| Easthampton     | Royalston        |
| Erving          | Shelburne        |
| Everett         | Shirley          |
| Fairhaven       | South Hadley     |
| Fall River      | Southampton      |
| Gill            | Southbridge      |
| Granby          | Taunton          |
| Groton          | Warwick          |
| Hampden         | Wendell          |
| Harvard         | Westhampton      |
| Hatfield        | Wilbraham        |
| Hinsdale        | Williamsburg     |
| Huntington      | Williamstown     |
| Lanesborough    | Woburn           |
| Leominster      | Yarmouth         |
| Leverett        |                  |



**“Everett has gladly played its part in fostering a greener and more energy-efficient community through our public buildings, and thanks to this grant we can continue to expand our efforts to our schools. I’d like to thank the Sponsors of Mass Save for helping fund a crucial role that will help further our commitment to projects focused on ensuring our municipal buildings and schools will be more energy efficient and sustainable for the future.**

– Carlo DeMaria, former mayor of Everett

More broadly, the Mass Save Sponsors collaborated with a variety of organizations that support decarbonization work in K-12 schools across Massachusetts to simplify the process of working across organizations to support our schools. The Mass Save Sponsors also conducted numerous Comprehensive Building Assessments for schools to provide guidance on how best to decarbonize their buildings and achieve greater affordability and benefits.

Furthermore, we maintain a strong commitment to support energy efficiency education across the commonwealth through a wide range of initiatives. In 2025, this included multiple training courses for technical high schools, dozens of energy efficiency workshops for educators, and a three-day Energy Education Teachers Conference.

The Community First Partnership, which leverages local knowledge and trusted relationships of municipalities and community-based organizations to increase participation in Mass Save energy efficiency programs, continues to be a cornerstone for effectively reaching customers and priority populations. This initiative seeks to target renters, landlords, income-eligible households, language-isolated households, and small businesses in participating communities to ensure the benefits of energy efficiency are more equitably distributed,



Teachers learn hands-on at the Massachusetts Energy Conference for Educators.

particularly among those who have been historically underserved. Outreach activities reached an estimated 3 million Massachusetts residents, generating over 10,000 leads. 2025 Community First Partner contributions helped support over 45,000 Home Energy Assessments, over 14,000 weatherization projects, and over 21,000 HVAC projects, many of which included heat pumps.

In 2025, many Mass Save Community First Partners targeted populations who prefer a language other than English. Multilingual outreach efforts involved languages such as Arabic, Cape Verdean Creole, Haitian Creole, Portuguese, Spanish, Vietnamese, Albanian, Greek, Khmer, Cantonese, Mandarin, Bangla, Russian, Italian, Amharic, Nepali, and French. These efforts included a Mass Save workshop in English and Mandarin hosted by Quincy Asian Resources, Inc (QARI); an Energy Efficiency Day in Everett with community partner La Comunidad; tabling at an Arab-American Heritage Event in Medford; and a presentation at an adult English as a second language-class at Lynn English High School.



Energy Advocates educating customers at a community event in Chelsea.

# Accelerating program access for underserved customers

## The 2025 Community First Partners:

Community	Organization	Community	Organization
Acton	Municipality	Methuen	Municipality
Amesbury	Mass Energize	Nantucket	Municipality
Andover	Municipality	Natick	Municipality
Arlington	Municipality	New Bedford	Municipality
Attleboro	Clean Water Fund	Newburyport	Mass Energize
Aquinnah	Vineyard Power	Newton	Green Newton
Beverly	Municipality	Northampton	Municipality
Billerica	Municipality	Norwood	Municipality
Boston	Municipality	Oak Bluffs	Vineyard Power
Boston	Boston Climate Action Network	Pittsfield	Berkshire Regional Planning Commission
Brockton	Cape Verdean Association of Brockton	Plymouth	Municipality
Brookline	Municipality	Quincy	Quincy Asian Resources, Inc.
Cambridge	Municipality	Randolph	Quincy Asian Resources, Inc.
Chelmsford	Municipality	Revere	Municipality
Chelsea	Municipality	Salem	Municipality
Chilmark	Vineyard Power	Sharon	Municipality
Easthampton	Municipality	Somerville	Municipality
Edgartown	Vineyard Power	Southbridge	Municipality
Everett	Municipality	Springfield	Arise for Social Justice
Fall River	Municipality	Swampscott	Municipality
Framingham	Municipality	Taunton	Clean Water Fund
Gloucester	Municipality	Tisbury	Vineyard Power
Lawrence	Municipality	Watertown	Municipality
Leominster	Municipality	West Tisbury	Vineyard Power
Lexington	Municipality	Westborough	Municipality
Lowell	Municipality	Westhampton	Municipality
Lynn	Municipality	Winthrop	Municipality
Malden	Municipality	Woburn	Municipality
Medford	Municipality	Worcester	Municipality
Melrose	Municipality		

The Mass Save® Community Education Grant remains an impactful channel for successfully reaching priority populations and equitably delivering affordable customer benefits. A total of 26 Mass Save Community Education Grants were awarded in 2025; 10 of which support DEC's. The grant application is now being offered on a rolling basis, with four selection periods a year. This will increase the funding that Sponsors can put back into the community.

**As a past recipient of the Mass Save Community Education Grant, the support we received enabled Apex Clean Energy Institute to expand our energy-efficiency education efforts and reach residents in meaningful ways. The funding and technical support helped us deepen community engagement, raise awareness of available Mass Save programs, and equip residents with the knowledge they need to reduce energy costs and energy burden. This grant made it possible to deliver lasting impact where it's needed most.**

– Craig Stenning, executive director of the Apex Clean Energy Institute

Making it easier for small business renters, those with leased properties, and landlords to work together on long-term energy-saving investments is essential. In 2025, the Mass Save Sponsors made improvements to broaden accessibility and participation in prescriptive weatherization projects for small businesses by adjusting eligibility requirements. To help small businesses access weatherization incentives, the Sponsors invested time and effort to build their network of qualified weatherization vendors and provide trainings to upskill the vendor community to help deliver high-quality weatherization projects. We also increased incentives for select, charitable non-profit organizations and houses of worship, as well as small business renters.

**En mi caso lo recomendaría a cualquier persona que me pregunte porque es súper fácil y el descuento que ofrecen es muy grande y también me da una casa mejor. Es un win-win que digamos.**

– Stephen, homeowner in Middlesex County

*[English Translation: In my case, I would recommend it to anyone who asks me because it's super easy, the discount they offer is very significant, and it also gets me a better house. It's a win-win situation, let's say.]*

Eligible customers can get up to 100% off measures and equipment such as weatherization, refrigeration, lighting, or HVAC controls, motors, or drives, as well as robust heat pump rebates.

The Sponsors of Mass Save continually work to improve language access and are actively expanding communications and services available across the most commonly spoken languages in Massachusetts besides English. These include Spanish, Portuguese, Chinese, and Haitian Creole. MassSave.com is available in English, Spanish, and Portuguese and it will be expanded to include the additional languages.



The City of Lawrence, through the Office of the Mayor and the Office of Planning and Development, announced the launch of the Mass Save Community First Partnership to bring Mass Save solutions to residents, landlords, and businesses across the city.

# Delivering an improved customer experience



We made great strides in improving the customer experience to increase program participation throughout 2025, from creating the new Mass Save Solutions Center and producing new offers to updating processes and consolidating a heat pump rebate model. We also executed a comprehensive update to the Mass Save Data statewide database. The most up-to-date information is available at [MassSaveData.com](https://MassSaveData.com).

A key initiative was the Mass Save Solutions Center. In November 2025, the Mass Save Sponsors conducted a soft launch of the Mass Save Solutions Center to great success, handling an average of about 350 calls per day. The Mass Save Solutions Center has improved customer experience by providing increased education and resources across all Mass Save programs and offers in addition

to incentives outside of the programs. Bilingual Solutions Specialists support customers in Spanish, Portuguese, and Mandarin, with all other languages supported through a third-party translation provider.

With more than 300,000 rebates for efficient equipment processed annually, we understand the need to provide real-time feedback on customer submissions. We worked with our rebate-processing vendor to include optional text message alerts. We also created new channels to resolve customer inquiries.

Another area of focus has been expanding fully managed services to streamline the process of completing energy efficiency upgrades for eligible customers. This includes full project specifications, weatherization upgrades, and

heat pump installations, as well as any preparatory work needed prior to these upgrades. These fully managed services are designed to simplify and streamline projects by handling all of the technical project details for customers.

More than  
**300,000**  
rebates processed annually.

Furthermore, the Mass Save Sponsors collaborated with stakeholders to make enhancements to the flagship residential Home Energy Assessment. During a Home Energy Assessment, customers receive a Home Energy Report that provides information and resources on electrification and renewable energy opportunities, including available incentives and services. Significant updates were made to the Home Energy Report to further educate customers and make the process simpler. Initial feedback on the revised report has been overwhelmingly positive, with most customers noting that the additional information helped them make decisions about their home energy upgrades. A new residential heat pump rebate pre-verification form also allows customers to determine if their planned projects are eligible for incentives and to verify requirements. Overall, this creates operational efficiencies while improving customer experience.

Alongside these efforts, the Sponsors are working toward rebuilding the process for the Mass Save HEAT Loan, which is a 0% interest financing opportunity for customers making energy-efficient upgrades, while ensuring that lower-earning households can continue to benefit from this offer. This effort involves establishing a new intake process and reinforcing cross-program and cross-vendor data sharing, as well as enhancing customer resources. The Sponsors are also collaborating with stakeholders to explore options for bringing down HEAT Loan costs, including accessing outside capital.

Creating a streamlined and consistent customer experience for commercial and industrial (C&I) customers and vendors seeking custom incentives has also been an area of focus. 2025 brought greater consistency in approaches to technical reviews, including standardizing engineering requirements,

project documentation procedures, and savings-calculation tools. We contracted with 40 technical service vendors that have helped develop a consistent approach to oversight and shared practices.

Our new statewide model to jointly fund and deliver residential and prescriptive C&I rebate electrification projects—regardless of heating fuel type or overlapping Sponsor service territories—has been positively impactful since its launch in July 2025. This approach allows for seamless outreach and customer education on electrification measures, while simplifying the customer experience and helping customers reach the right person for assistance more quickly. This new operational model also includes a centralized rebate-processing vendor, which creates operational efficiencies and helps customers get their rebates faster. Concurrently, we are developing a centralized database for technical assistance studies, which will also create cost, operational, and customer service efficiencies and customer benefits.



*In the early 1990s, Joao and Julia Temoteo moved to the U.S. from Portugal with their two children and purchased their forever home — a three-level multifamily property in New Bedford, Massachusetts, constructed in 1915. Through the Mass Save Programs, they made air sealing, insulation, and ventilation improvements as well as wiring upgrades — all at no cost. Less than a year after the project was completed, the family can now comfortably use all three rooms of their third-floor apartment. In addition to the up-front cost savings, the family is projected to see approximately \$1,000 in annual energy savings.*

**“ We had additional insulation added to our attic space. We had weatherstripping on our doors and extra insulation added to our basement bulkhead door. We noticed right away that the house was less drafty. We weren’t spending as much on our fuel delivery as we had in the past. People should give the Home Energy Assessment a try. You have nothing to lose. I think it’s a win-win situation.**

– Arlene, homeowner in Merrimack Valley

# Strengthening and expanding the workforce



We understand that a strong workforce is essential to the growth and success of our programs. Over the last decade, the energy efficiency workforce in Massachusetts has grown by more than 86% and now directly supports approximately 76,000 well-paying green-collar jobs. Alongside this rapid growth is a continued need to cultivate a workforce that is stable, trained, and reflective of the communities we aim to serve. As required by state law, \$24 million in funds were transferred from the Mass Save® programs to the Massachusetts Clean Energy Center (MassCEC) in 2025 to support workforce needs.

The Mass Save Sponsors collaborated with MassCEC on multiple initiatives in 2025. These included participating in several stakeholder sessions and trade-specific pathway-design meetings facilitated

by MassCEC, which engaged lead vendors and community partners to gather on-the-ground insights. A key outcome was the co-design of a scalable Contractor Development Pathway to support underrepresented contractors. The Pathway focuses on localized, equity-centered business support, clearer navigation of Mass Save contractor and vendor requirements, and stronger connections to workforce training and hiring pipelines.

Complementary advancements in supplier engagement and workforce equity were also achieved. The Mass Save Sponsors supported two cohorts of interns as part of Mass Save Clean Energy Pathways, which provides weatherization and HVAC training. A total of 25 internships were completed, which resulted in 21 full-time job offers.

The Sponsors also provide education programs for technical high schools through Mass Save Green STEP. High school curriculums are supplemented with specialized training workshops related to science, technology, engineering and math and highlight job opportunities in the sustainability and green building industries. In 2025, Lynn Tech collaborated with Mass Save Sponsor, National Grid, to give students further knowledge and skills in energy efficiency, sustainability, and green building careers. This training familiarized participants with the latest green building practices, codes, and technologies.

As part of the effort to broaden our pool of qualified suppliers, we held both virtual and in-person Supplier Engagement Summits, fostering direct connections with lead vendors and suppliers, including minority- and women-owned business enterprise. The summits focused on empowering support organizations by providing relevant information to help community-based suppliers onboard and work within the Mass Save programs. The Mass Save Sponsors expanded the pool of support organization contacts and connections by 30%.

To further increase affordability and customer benefits, we're continuing to expand and strengthen the Heat Pump Installer Network, an ecosystem of qualified heat pump installation contractors, manufacturers, and distributors, established during the previous plan term. Building a thriving workforce is key to reaching our goal of installing heat pumps in 87,000 units, including more than 21,000 low- and moderate-income homes and more than 13,000 rental units. We are working closely with lead vendors on technical standards and best practices for heat pump system design and installation to ensure optimal system performance and further enhance customer satisfaction.

The Heat Pump Leaders Network—which is a second, higher tier of the Heat Pump Installers Network—was established in 2025 and currently has 70 qualified contractors enrolled. These contractors, who are committed

to following leading business practices and providing enhanced services such as engaging with customers in languages other than English, are prominently listed on [MassSave.com](https://www.masssave.com).

Further ensuring excellence in program delivery and contractor success, extensive training opportunities are provided to contractors. These include no-cost virtual trainings available 24/7 through our Mass Save Heating & Cooling Learning Center. Recent enhancements have been made to the learning center courses, and additional resources and trainings are now available. Contractors are further supported with webinars, monthly office hours, open forums for discussion, in-person meetings, monthly newsletters, and more.

We continue to recognize the importance of training a workforce to meet the challenges of electrification efforts in the commercial and industrial space. Toward that end, the Massachusetts Energy Efficiency Partnership supports the deployment of energy-efficient technology and tools to the industrial, commercial, and institutional sectors.

In 2025, our efforts drove meaningful progress in strengthening and supporting a workforce that mirrors the diversity of the communities and customers we serve.



*Daniel Garcia-Decoteau of Eversource speaking at the Supplier Engagement Summit held in October at Roxbury Community College in Boston.*

“There is a strong, growing market demand for high-performing, sustainable buildings, making it more important than ever to prepare the next generation for careers in sustainability. By integrating sustainability into professional development and continuing education, students and practitioners are well equipped with the skills needed to address the urgent climate crisis while also advancing innovation and strengthening the global economy.

– Leon Katcharian, senior director of credentialing at Green Business Certification Inc.

# Reducing greenhouse gas emissions

The Global Warming Solutions Act (as amended) recognizes the importance of Mass Save® programs in achieving statewide goals of reducing greenhouse gas (GHG) emissions to at least 50% below 1990 levels by 2030, with a goal of net-zero GHG emissions by 2050 — all while maintaining affordability.



**Heat pumps** were installed in **31.7k homes** in **2025.**

To accomplish this objective, we aim to reduce GHG emissions by focusing on weatherizing and electrifying residential and commercial buildings.

Making electrification the default solution for all residential customers whenever possible is a key to achieving our goals. Alongside this work, Mass Save programs continue to phase out support and incentives for fossil fuel use as required by the 2022 Climate Act.

Recognizing that education is a key component of a successful electrification effort, we made virtual Decarbonization Consultations available to customers starting in 2024. More than 1,500 consultations have since been completed, and we continue to provide ongoing assistance. Decarbonization Consultations provide customers with guidance about the benefits of new heating systems like heat pumps, address technical questions about heating and cooling systems, and help customers make informed decisions about how to make their homes more energy efficient. This service is now also available in Portuguese and Spanish. Additional languages are supported via a translation service. In 2025, we also created a Quote Comparison Tool that allows customers who have

participated in a Decarbonization Consultation to submit up to five heat pump installation quotes for analysis to help them make informed decisions.

As part of our commitment to affordability, we continue to actively pursue cost-control measures for the residential heat pump rebate program, which is an open market initiative. Through more competitive pricing and greater economies of scale, the Sponsors have implemented a declining incentive structure, which allows heat pump offers to be expanded, benefitting more customers within the available budget. Heat pump incentives are now also available for a wider range of scenarios, such as updating an existing heat pump or central air conditioning system.

The Residential New Homes & Renovations program was redesigned to prioritize all-electric construction as the default option for new homes built in the commonwealth, a major step in further reducing energy consumption and GHG emissions. Key for this transition was requiring all-electric equipment in single-family homes and electric space heating equipment in multifamily buildings. Over the last year, the number of new all-electric single-family homes participating in the program increased by 40%, from 1,200 in 2024 to 1,700 in 2025. This increase demonstrates clear momentum toward electrifying new homes.



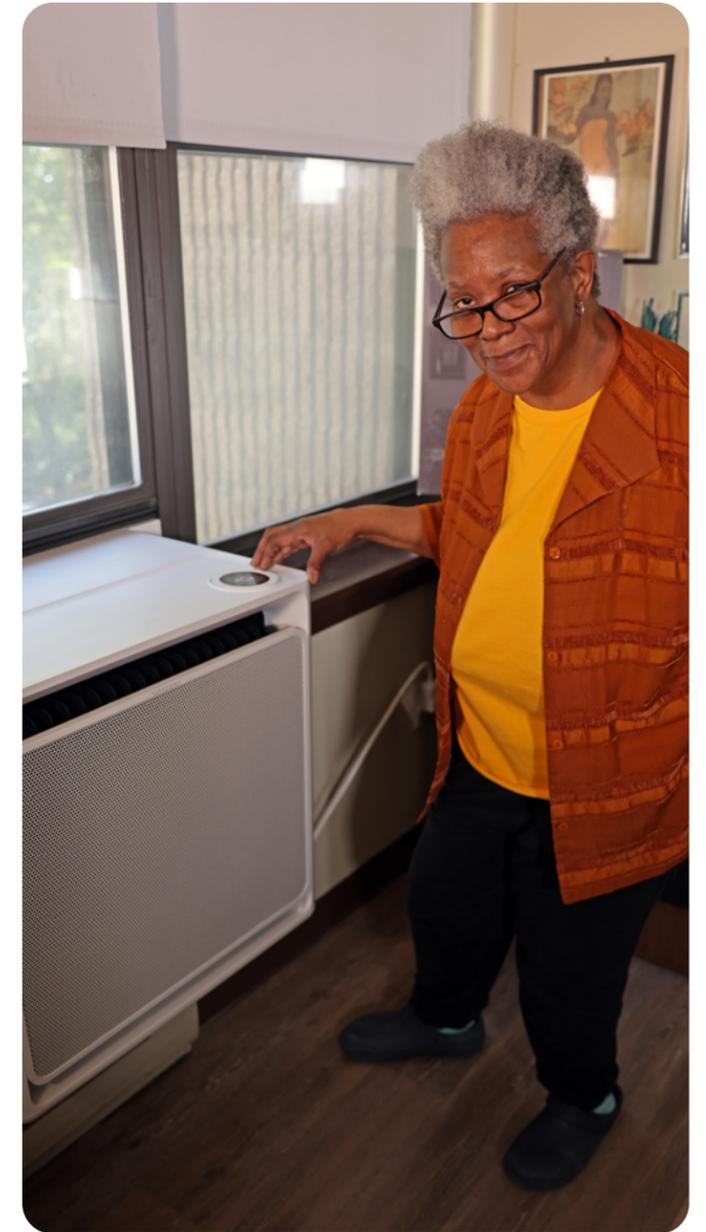
*"The improvements we've made have completely transformed Temple Sinai's building environment. Not only are we saving significantly on energy costs, but we're also offering our members a more comfortable and sustainable place to gather. Thanks to Eversource's guidance and support, we now have a reliable, highly efficient heat pump system that benefits our community and reduces our carbon footprint."*  
— Barry Fritz, housing co-chair for Temple Sinai in Sharon

The Sponsors made notable progress in 2025 toward helping our large commercial and industrial customers decarbonize their buildings and operations as well. The key is taking a comprehensive, strategic, portfolio-wide approach to optimizing energy use in building systems. We launched two new technical assistance offerings in 2025 to facilitate these improvements: Comprehensive Building Assessments and Portfolio Prioritization Plans. For each, the Mass Save Sponsors standardized the offerings and established rubrics for program support, as well as published MassSave.com pages to educate customers and business partners on these new services.

Comprehensive Building Assessments are proven, effective tools for long-term planning. As of Q3 2025, the Mass Save Sponsors enrolled over 130 large businesses in Comprehensive Building Assessments, completing 45. Portfolio Prioritization Plans help owners or managers identify properties suitable for decarbonization or energy efficiency opportunities and have triggered rapid growth in C&I electrification measures. As part of the process, the Mass Save Sponsors and trade partners hold short-term and long-term opportunity discussions with customers about replacing end-of-life equipment and reducing building loads.

In 2025, the Mass Save Sponsors officially launched a new Existing Building Commissioning offer to drive savings for medium and large C&I customers. This effort will promote near-term savings by optimizing the performance of existing controls and equipment. In addition, a variety of assessments or engineering studies will identify opportunities to implement new capital measures such as control upgrades and building envelope improvements. Additionally, new custom express tools are in development to further assist customers.

To help C&I customers decarbonize their buildings, we are working to incentivize measures that will deliver impactful GHG savings, such as refrigerant leak mitigation and retrofits or behind-the-meter gas leak mitigation. These projects are cost-effective and have shorter implementation cycles. The ongoing progress for incentivizing these measures includes completing studies, optimizing energy savings calculations, and establishing operational best practices.



*Hassan Apartments is a 50-year-old public housing community for seniors and adults with disabilities in the Hyde Park neighborhood of Boston, Massachusetts. The building is owned and managed by the Boston Housing Authority (BHA), which partnered with Eversource, a Mass Save® Sponsor, to modernize the heating and cooling systems in all 100 units. This project represents an important step forward in advancing the City of Boston's climate goals, and in bringing practical, affordable energy solutions to more residents across Massachusetts.*

# Reducing greenhouse gas emissions



“ We are truly honored and thrilled to be recognized as a Mass Save Climate Leader. [Fitchburg Public Schools] has worked in conjunction with the City of Fitchburg, Unitil, and various other partners to add solar arrays, electric vehicle chargers, and electrified heating and ventilation systems in order to reduce greenhouse gases and build efficiencies that will further support the mission of the district. We look forward to next steps in continuing these green energy solutions.

– Jonathan Thompson, superintendent of Fitchburg Public Schools

Commissioner Elizabeth Mahony speaks at the 2025 Mass Save Climate Leader Award Ceremony.

Fitchburg Public Schools and Unitil representatives at the 2025 Mass Save Climate Leader Award Ceremony.

In its fourth annual iteration, we again publicly recognized Mass Save® Climate Leaders for their efforts to curb energy use, reduce GHG emissions, and guide the commonwealth to a net-zero future. At an October ceremony at the Massachusetts State House, the Sponsors honored 18 Mass Save Climate Leaders from a range of industries and sectors, including municipalities, grocery stores, education, and health care. Collectively, this cohort avoided CO<sub>2</sub> emissions equivalent to the energy use of more than 7,400 homes for one year, or more than 61.6 million pounds of coal burned, while establishing Massachusetts as a leader in energy efficiency and affordable energy solutions that also provide customer benefits.

Beyond all of these established efforts to reduce GHG emissions, the Sponsors of Mass Save continue to collaborate with other affordability and clean energy programs across the commonwealth to ensure customers are learning about all financial opportunities for their project. These efforts equip customers with information and guidance about the full range of financial assistance, services and incentive opportunities available. They also provide customers with a better understanding of how to combine offers to maximize benefits and savings as we all work toward an affordable and attainable clean energy future.



# Town-by-town savings in 2024

The 2025 town-by-town savings data is currently being processed and will become available after it is filed with the Massachusetts Department of Public Utilities.

Data represents residential savings, usage, and incentives only. It does not include data for commercial and industrial properties.

**No gas** = No gas service available.

**Municipal** = This town is served by a municipal (electric/gas) utility.

**Suppressed** = In order to protect customer privacy, some data has been aggregated.

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Abington	50,342	171	\$948,853	2,318,449	23,875	\$407,677
Acton	66,236	10	\$1,274,433	4,214,967	112,506	\$1,427,852
Acushnet	29,771	43	\$952,922	1,442,518	29,952	\$537,797
Adams	22,424	326	\$1,311,771	1,857,741	15,566	\$217,091
Agawam	87,623	506	\$1,574,935	4,800,528	71,389	\$1,247,120
Alford	3,815	0	\$65,240	No Gas	No Gas	No Gas
Amesbury	48,886	171	\$1,046,233	3,326,568	55,967	\$1,111,080
Amherst	64,814	7	\$2,170,281	1,340,860	34,228	\$441,349
Andover	114,873	657	\$1,519,573	8,179,276	138,858	\$1,495,557
Aquinnah	3,905	-33	\$1,104,845	No Gas	No Gas	No Gas
Arlington	113,315	814	\$2,488,362	9,877,253	268,478	\$3,594,361
Ashburnham	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Ashby	10,708	-5	\$208,750	114,242	Suppressed	Suppressed
Ashfield	6,495	1	\$399,200	No Gas	No Gas	No Gas
Ashland	54,047	-22	\$909,340	4,052,799	79,813	\$958,454
Athol	37,267	203	\$3,342,383	No Gas	No Gas	No Gas
Attleboro	130,803	746	\$2,995,803	5,392,354	83,115	\$1,650,482
Auburn	53,733	-496	\$2,234,341	775,791	8,420	\$179,419
Avon	13,899	31	\$625,594	723,332	6,688	\$130,148
Ayer	24,393	31	\$409,578	1,177,426	46,150	\$650,830
Barnstable	202,489	1,369	\$3,012,477	17,553,109	328,216	\$5,048,566
Barre	16,285	3	\$517,407	No Gas	No Gas	No Gas
Becket	12,000	71	\$552,719	No Gas	No Gas	No Gas
Bedford	43,624	137	\$776,221	3,515,117	97,273	\$1,212,296
Belchertown	48,056	36	\$2,067,816	No Gas	No Gas	No Gas
Bellingham	50,948	391	\$1,221,455	1,957,666	32,159	\$491,324
Belmont	Municipal	Municipal	Municipal	7,141,924	Suppressed	Suppressed
Berkley	Municipal	Municipal	Municipal	63,272	Suppressed	Suppressed
Berlin	12,923	19	\$390,777	185,054	2,687	\$30,772

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Bernardston	7,812	-26	\$660,216	No Gas	No Gas	No Gas
Beverly	108,869	426	\$2,128,857	6,562,786	142,363	\$2,568,431
Billerica	119,535	280	\$852,362	8,624,411	121,849	\$1,606,121
Blackstone	25,663	-8	\$377,247	1,063,442	5,851	\$49,334
Blandford	4,903	-21	\$259,113	No Gas	No Gas	No Gas
Bolton	21,691	-160	\$498,671	25,207	Suppressed	Suppressed
Boston	1,415,119	7,972	\$18,070,668	99,253,293	1,682,724	\$29,060,135
Bourne	66,626	318	\$2,159,824	5,371,703	114,377	\$1,669,004
Boxborough	Municipal	Municipal	Municipal	508,189	Suppressed	Suppressed
Boxford	35,301	33	\$615,542	1,969,591	35,186	\$403,273
Boylston	Municipal	Municipal	Municipal	192,089	Suppressed	Suppressed
Braintree	Municipal	Municipal	Municipal	5,946,645	Suppressed	Suppressed
Brewster	53,083	384	\$1,741,261	2,335,490	44,219	\$548,227
Bridgewater	73,491	95	\$1,423,188	2,981,570	40,023	\$836,531
Brimfield	13,864	2	\$430,277	No Gas	No Gas	No Gas
Brockton	211,351	99	\$7,085,896	16,363,549	182,618	\$4,985,486
Brookfield	11,716	2	\$502,859	125,580	3,492	\$65,111
Brookline	124,767	485	\$3,628,623	10,215,870	128,822	\$1,532,002
Buckland	6,006	-68	\$1,150,265	No Gas	No Gas	No Gas
Burlington	73,384	136	\$1,184,081	3,962,810	70,731	\$992,717
Cambridge	215,999	1,562	\$1,390,702	16,082,477	404,209	\$5,124,648
Canton	71,902	49	\$911,676	5,347,638	84,357	\$1,078,531
Carlisle	24,073	-40	\$666,679	1,075,244	20,994	\$244,399
Carver	41,386	-66	\$1,090,984	1,003,851	13,359	\$185,974
Charlemont	4,927	5	\$212,038	No Gas	No Gas	No Gas
Charlton	47,468	65	\$1,276,641	No Gas	No Gas	No Gas
Chatham	50,930	268	\$729,461	4,271,230	69,682	\$901,149
Chelmsford	102,345	593	\$869,816	9,548,549	194,842	\$2,857,192
Chelsea	70,047	583	\$610,153	5,813,640	119,633	\$1,076,247
Cheshire	10,020	14	\$348,284	408,787	5,518	\$78,548
Chester	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Chesterfield	4,090	-18	\$243,823	No Gas	No Gas	No Gas
Chicopee	Municipal	Municipal	Municipal	7,704,742	Suppressed	Suppressed
Chilmark	14,633	52	\$861,843	No Gas	No Gas	No Gas
Clarksburg	4,611	3	\$225,448	105,556	Suppressed	Suppressed
Clinton	42,088	76	\$1,156,755	1,952,516	30,923	\$489,252

# Town-by-town savings in 2024

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Cohasset	35,645	-3	\$379,003	2,428,434	30,523	\$348,880
Colrain	6,371	37	\$335,006	No Gas	No Gas	No Gas
Concord	Municipal	Municipal	Municipal	4,367,288	Suppressed	Suppressed
Conway	6,292	-49	\$434,620	No Gas	No Gas	No Gas
Cumington	3,196	-37	\$242,234	No Gas	No Gas	No Gas
Dalton	19,394	108	\$674,820	1,504,220	11,835	\$205,608
Danvers	Municipal	Municipal	Municipal	3,843,706	Suppressed	Suppressed
Dartmouth	92,550	149	\$2,478,763	5,478,065	84,860	\$1,391,747
Dedham	69,066	226	\$978,562	6,541,922	117,339	\$1,760,291
Deerfield	18,590	-6	\$957,464	399,607	3,849	\$67,026
Dennis	81,112	677	\$1,585,205	6,528,611	178,709	\$2,667,864
Dighton	Municipal	Municipal	Municipal	509,396	2,680	\$29,138
Douglas	31,683	-144	\$1,112,186	No Gas	No Gas	No Gas
Dover	32,420	-118	\$688,875	135,236	2,648	\$28,758
Dracut	90,232	239	\$713,920	6,844,589	86,816	\$1,518,360
Dudley	35,370	163	\$1,086,335	523,042	10,994	\$172,654
Dunstable	12,350	-44	\$164,496	351,986	5,634	\$107,772
Duxbury	61,797	107	\$889,904	3,931,356	56,029	\$687,640
East Bridgewater	43,502	27	\$1,037,854	1,823,812	19,060	\$391,835
East Brookfield	7,625	9	\$166,816	119,834	1,133	\$13,385
East Longmeadow	47,723	234	\$542,124	3,904,003	42,098	\$763,811
Eastham	32,589	171	\$1,332,766	1,615,965	41,463	\$571,165
Easthampton	50,416	105	\$1,975,080	1,699,720	49,709	\$1,036,446
Easton	82,385	20	\$1,294,033	3,762,205	33,806	\$512,675
Edgartown	56,854	248	\$2,036,046	No Gas	No Gas	No Gas
Egremont	8,793	-29	\$239,118	No Gas	No Gas	No Gas
Erving	4,997	6	\$236,130	No Gas	No Gas	No Gas
Essex	13,211	85	\$335,734	555,960	9,149	\$177,067
Everett	90,881	388	\$1,116,625	9,347,868	150,461	\$1,785,759
Fairhaven	41,230	270	\$923,170	4,040,936	66,678	\$1,183,478
Fall River	189,914	690	\$1,702,709	22,528,554	162,799	\$3,356,788
Falmouth	146,281	744	\$6,019,963	11,122,350	226,014	\$3,118,428
Fitchburg	106,776	759	\$2,165,049	7,506,964	58,053	\$1,204,145
Florida	2,020	17	\$51,480	No Gas	No Gas	No Gas
Foxborough	56,161	169	\$448,051	3,818,082	56,780	\$807,056
Framingham	182,117	188	\$4,585,258	10,700,470	208,656	\$2,932,991

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Franklin	99,455	187	\$1,236,552	6,528,639	108,162	\$1,406,142
Freetown	29,495	-129	\$957,584	191,551	1,787	\$26,909
Gardner	53,812	60	\$1,893,572	932,152	12,075	\$270,308
Georgetown	Municipal	Municipal	Municipal	1,716,264	Suppressed	Suppressed
Gill	4,792	-34	\$404,593	No Gas	No Gas	No Gas
Gloucester	98,929	591	\$3,498,799	4,521,376	62,105	\$1,218,125
Goshen	3,305	28	\$83,044	No Gas	No Gas	No Gas
Gosnold	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Grafton	63,363	-26	\$1,264,328	3,044,384	92,205	\$1,158,096
Granby	19,385	225	\$971,952	171,048	1,972	\$67,750
Granville	5,794	-2	\$155,350	No Gas	No Gas	No Gas
Great Barrington	24,791	71	\$1,113,963	721,640	8,915	\$112,737
Greenfield	50,582	6	\$2,845,604	2,114,321	33,039	\$482,945
Groton	Municipal	Municipal	Municipal	969,998	Suppressed	Suppressed
Groveland	Municipal	Municipal	Municipal	1,429,249	Suppressed	Suppressed
Hadley	17,709	1	\$590,039	332,969	3,190	\$41,514
Halifax	25,678	-17	\$546,539	538,228	3,032	\$49,208
Hamilton	26,465	-22	\$583,206	951,483	14,777	\$217,629
Hampden	17,487	9	\$305,202	652,641	7,650	\$145,138
Hancock	4,974	29	\$114,565	No Gas	No Gas	No Gas
Hanover	49,034	13	\$555,554	3,076,776	55,432	\$755,988
Hanson	33,381	62	\$609,971	1,788,112	14,283	\$226,330
Hardwick	9,326	81	\$492,924	No Gas	No Gas	No Gas
Harvard	22,504	-159	\$598,015	282,505	4,772	\$61,069
Harwich	64,565	378	\$1,477,020	5,287,396	128,906	\$1,860,422
Hatfield	11,056	1	\$366,652	508,010	3,756	\$72,096
Haverhill	169,245	833	\$2,023,521	15,248,982	226,283	\$5,334,654
Hawley	1,093	Suppressed	Suppressed	No Gas	No Gas	No Gas
Heath	2,257	-1	\$168,903	No Gas	No Gas	No Gas
Hingham	Municipal	Municipal	Municipal	4,707,129	Suppressed	Suppressed
Hinsdale	7,872	58	\$516,322	No Gas	No Gas	No Gas
Holbrook	31,497	56	\$965,079	1,529,044	22,973	\$490,111
Holden	Municipal	Municipal	Municipal	1,174,444	Suppressed	Suppressed
Holland	11,041	57	\$304,018	No Gas	No Gas	No Gas
Holliston	47,386	55	\$836,196	3,095,170	63,849	\$908,450
Holyoke	Municipal	Municipal	Municipal	Municipal	Municipal	Municipal

# Town-by-town savings in 2024

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Hopedale	19,184	-76	\$496,953	370,928	4,795	\$70,091
Hopkinton	64,194	96	\$1,239,855	3,640,141	68,986	\$913,784
Hubbardston	13,335	0	\$427,446	No Gas	No Gas	No Gas
Hudson	Municipal	Municipal	Municipal	4,296,325	Suppressed	Suppressed
Hull	Municipal	Municipal	Municipal	3,059,334	Suppressed	Suppressed
Huntington	7,931	42	\$442,100	No Gas	No Gas	No Gas
Ipswich	Municipal	Municipal	Municipal	1,967,168	Suppressed	Suppressed
Kingston	46,123	-151	\$1,126,459	1,549,885	19,414	\$383,682
Lakeville	Municipal	Municipal	Municipal	313,358	6,355	\$154,113
Lancaster	23,254	-129	\$681,889	220,864	4,456	\$51,407
Lanesborough	11,806	35	\$476,395	184,484	1,795	\$26,081
Lawrence	161,777	851	\$1,487,137	16,593,126	238,421	\$6,343,874
Lee	22,126	146	\$600,386	1,350,895	15,816	\$246,635
Leicester	36,483	577	\$1,660,140	128,678	631	\$11,824
Lenox	20,294	54	\$309,606	1,621,980	17,325	\$200,326
Leominster	119,232	1,096	\$8,784,313	4,491,919	145,171	\$2,480,254
Leverett	6,978	-49	\$361,184	No Gas	No Gas	No Gas
Lexington	105,863	31	\$3,323,837	6,357,873	143,020	\$1,523,955
Leyden	2,741	6	\$210,088	No Gas	No Gas	No Gas
Lincoln	26,294	-15	\$328,893	1,468,698	25,082	\$232,311
Littleton	Municipal	Municipal	Municipal	1,229,731	Suppressed	Suppressed
Longmeadow	53,021	263	\$630,296	4,643,403	86,150	\$1,582,658
Lowell	233,262	609	\$1,484,856	21,694,138	252,975	\$5,496,863
Ludlow	63,895	105	\$1,854,140	2,770,879	32,881	\$602,192
Lunenburg	39,221	-36	\$1,151,076	559,249	8,166	\$131,354
Lynn	192,804	376	\$4,638,955	16,946,227	228,515	\$5,515,287
Lynnfield	Municipal	Municipal	Municipal	3,113,167	Suppressed	Suppressed
Malden	130,524	639	\$2,040,033	11,005,609	221,866	\$3,775,786
Manchester-By-The-Sea	22,336	165	\$587,483	1,847,839	55,854	\$995,662
Mansfield	Municipal	Municipal	Municipal	4,404,484	Suppressed	Suppressed
Marblehead	Municipal	Municipal	Municipal	6,130,344	Suppressed	Suppressed
Marion	22,890	15	\$804,453	912,138	16,888	\$273,697
Marlborough	118,183	515	\$1,391,021	7,775,838	94,699	\$1,253,195
Marshfield	82,347	285	\$1,093,455	6,666,827	95,928	\$1,515,844
Mashpee	77,073	478	\$1,456,514	6,429,788	119,422	\$1,487,232
Mattapoisett	26,539	10	\$677,168	1,329,659	18,448	\$252,497

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Maynard	28,413	37	\$496,838	2,086,129	48,661	\$776,023
Medfield	42,134	128	\$472,013	3,196,115	64,863	\$764,491
Medford	138,853	660	\$1,491,577	12,749,250	300,458	\$4,787,035
Medway	40,114	30	\$1,056,660	2,212,857	57,000	\$705,288
Melrose	76,137	269	\$1,245,946	6,073,844	122,907	\$1,610,368
Mendon	22,075	-27	\$498,884	86,975	2,045	\$20,329
Merrimac	Municipal	Municipal	Municipal	1,490,984	Suppressed	Suppressed
Methuen	130,447	897	\$2,667,138	11,572,195	177,162	\$3,800,099
Middleborough	Municipal	Municipal	Municipal	Municipal	Municipal	Municipal
Middlefield	1,886	13	\$126,470	No Gas	No Gas	No Gas
Middleton	Municipal	Municipal	Municipal	1,227,225	Suppressed	Suppressed
Milford	80,664	74	\$1,252,309	4,192,549	55,439	\$710,671
Millbury	46,045	140	\$1,139,323	1,401,392	29,328	\$405,370
Millis	29,820	11	\$643,913	1,220,808	21,768	\$271,565
Millville	9,668	11	\$311,263	Suppressed	Suppressed	Suppressed
Milton	82,914	331	\$1,225,964	7,488,278	130,374	\$1,681,486
Monroe	487	Suppressed	Suppressed	No Gas	No Gas	No Gas
Monson	27,228	44	\$779,060	113,826	1,324	\$8,338
Montague	25,609	-47	\$1,672,116	543,998	9,673	\$122,101
Monterey	6,440	104	\$264,910	No Gas	No Gas	No Gas
Montgomery	3,176	17	\$118,261	No Gas	No Gas	No Gas
Mount Washington	1,173	13	\$42,553	No Gas	No Gas	No Gas
Nahant	10,243	80	\$149,401	1,204,899	20,363	\$305,723
Nantucket	134,261	77	\$3,255,503	No Gas	No Gas	No Gas
Natick	110,542	951	\$2,128,884	6,439,184	131,622	\$1,546,493
Needham	102,951	196	\$1,622,873	6,994,674	102,593	\$1,229,398
New Ashford	877	9	\$45,641	No Gas	No Gas	No Gas
New Bedford	194,177	1,338	\$3,340,774	23,452,087	406,811	\$10,386,158
New Braintree	3,522	47	\$108,599	No Gas	No Gas	No Gas
New Marlborough	7,962	16	\$165,641	No Gas	No Gas	No Gas
New Salem	3,157	-11	\$199,468	No Gas	No Gas	No Gas
Newbury	26,578	3	\$675,346	672,060	6,362	\$79,737
Newburyport	59,225	404	\$669,411	4,888,545	122,616	\$1,480,918
Newton	305,461	1,463	\$2,384,499	29,060,948	466,683	\$5,838,675
Norfolk	35,622	172	\$1,984,801	498,094	7,349	\$73,775
North Adams	31,408	57	\$651,998	2,873,393	26,121	\$424,496

# Town-by-town savings in 2024

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
North Andover	93,568	180	\$831,892	5,829,589	73,712	\$991,445
North Attleborough	Municipal	Municipal	Municipal	2,660,971	Suppressed	Suppressed
North Brookfield	15,472	7	\$340,969	411,888	3,337	\$80,290
North Reading	Municipal	Municipal	Municipal	2,683,932	Suppressed	Suppressed
Northampton	72,175	1,718	\$4,668,897	4,971,466	138,310	\$2,684,858
Northborough	50,145	72	\$1,121,583	1,861,934	33,954	\$403,815
Northbridge	49,823	9	\$977,046	1,430,213	29,606	\$743,958
Northfield	9,956	-41	\$578,129	No Gas	No Gas	No Gas
Norton	57,739	94	\$1,212,681	2,991,281	29,862	\$474,133
Norwell	43,071	-94	\$794,054	1,870,331	19,553	\$253,184
Norwood	Municipal	Municipal	Municipal	5,994,597	Suppressed	Suppressed
Oak Bluffs	35,971	138	\$1,868,447	No Gas	No Gas	No Gas
Oakham	7,108	-34	\$225,664	No Gas	No Gas	No Gas
Orange	24,721	416	\$9,815,310	No Gas	No Gas	No Gas
Orleans	37,809	155	\$1,307,835	1,507,332	23,901	\$352,186
Otis	10,687	-11	\$517,104	No Gas	No Gas	No Gas
Oxford	46,002	139	\$1,523,390	62,409	1,271	\$9,026
Palmer	41,719	77	\$1,420,626	99,076	Suppressed	Suppressed
Paxton	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Peabody	Municipal	Municipal	Municipal	7,796,065	Suppressed	Suppressed
Pelham	5,038	8	\$349,746	No Gas	No Gas	No Gas
Pembroke	58,771	-2	\$876,667	3,129,708	41,600	\$936,540
Pepperell	36,195	7	\$660,185	1,407,972	19,419	\$325,625
Peru	2,921	6	\$66,255	No Gas	No Gas	No Gas
Petersham	4,544	-13	\$222,530	No Gas	No Gas	No Gas
Phillipston	6,285	-13	\$129,839	No Gas	No Gas	No Gas
Pittsfield	126,267	800	\$3,465,280	11,970,191	123,740	\$1,777,351
Plainfield	2,294	11	\$194,334	No Gas	No Gas	No Gas
Plainville	31,754	-71	\$990,607	753,651	6,693	\$65,643
Plymouth	220,522	68	\$5,469,508	7,773,727	202,978	\$2,132,250
Plympton	10,859	-34	\$328,280	159,383	1,709	\$38,021
Princeton	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Provincetown	22,970	-82	\$1,171,100	No Gas	No Gas	No Gas
Quincy	228,580	520	\$2,032,033	17,384,783	328,564	\$6,380,933
Randolph	82,146	123	\$2,130,743	5,932,865	86,381	\$1,687,232
Raynham	Municipal	Municipal	Municipal	1,171,636	Suppressed	Suppressed

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Reading	Municipal	Municipal	Municipal	3,601,331	Suppressed	Suppressed
Rehoboth	46,961	-25	\$771,300	94,698	460	\$2,400
Revere	123,134	928	\$1,619,124	9,812,990	98,310	\$1,794,125
Richmond	8,135	-26	\$305,914	No Gas	No Gas	No Gas
Rochester	20,128	-66	\$673,681	287,554	4,505	\$54,432
Rockland	49,533	12	\$963,785	3,089,865	51,689	\$852,588
Rockport	28,875	355	\$1,161,985	13,339	Suppressed	Suppressed
Rowe	1,446	16	\$24,599	No Gas	No Gas	No Gas
Rowley	Municipal	Municipal	Municipal	1,156,220	Suppressed	Suppressed
Royalston	4,146	35	\$121,176	No Gas	No Gas	No Gas
Russell	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Rutland	26,474	-19	\$771,657	No Gas	No Gas	No Gas
Salem	109,905	359	\$2,102,029	7,986,182	160,697	\$2,656,032
Salisbury	32,509	143	\$579,177	1,754,804	31,822	\$596,194
Sandisfield	5,395	38	\$241,932	No Gas	No Gas	No Gas
Sandwich	74,361	191	\$2,289,932	4,544,349	93,631	\$1,292,410
Saugus	83,140	11	\$1,613,267	5,455,180	52,358	\$1,080,439
Savoy	2,364	11	\$111,568	No Gas	No Gas	No Gas
Scituate	70,182	81	\$854,474	5,187,513	66,400	\$1,296,747
Seekonk	45,406	185	\$840,426	2,108,958	26,372	\$471,456
Sharon	56,325	115	\$2,753,781	4,938,645	92,726	\$1,465,215
Sheffield	14,663	-32	\$446,776	No Gas	No Gas	No Gas
Shelburne	6,958	11	\$149,088	No Gas	No Gas	No Gas
Sherborn	20,006	-134	\$389,060	600,998	15,674	\$152,226
Shirley	21,075	61	\$746,158	387,230	5,546	\$91,543
Shrewsbury	Municipal	Municipal	Municipal	6,842,454	Suppressed	Suppressed
Shutesbury	6,199	-22	\$378,187	No Gas	No Gas	No Gas
Somerset	47,947	154	\$462,724	4,899,460	61,622	\$1,030,295
Somerville	164,315	1,482	\$1,602,557	16,688,756	481,126	\$6,388,752
South Hadley	Municipal	Municipal	Municipal	2,866,658	44,714	\$826,071
Southampton	21,057	85	\$658,192	Municipal	Municipal	Municipal
Southborough	40,894	-14	\$974,414	1,541,124	21,533	\$266,280
Southbridge	53,097	186	\$1,481,095	2,067,536	18,025	\$537,890
Southwick	36,092	45	\$1,010,817	523,899	5,405	\$99,593
Spencer	39,010	348	\$1,698,801	913,710	14,298	\$439,954
Springfield	409,084	2,279	\$11,273,963	27,960,889	Suppressed	Suppressed

# Town-by-town savings in 2024

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Sterling	Municipal	Municipal	Municipal	18,696	Suppressed	Suppressed
Stockbridge	11,965	45	\$286,108	413,914	2,331	\$35,273
Stoneham	67,269	-17	\$1,013,530	3,235,454	56,774	\$785,992
Stoughton	76,406	171	\$1,182,717	5,512,904	70,602	\$1,845,481
Stow	Municipal	Municipal	Municipal	617,748	Suppressed	Suppressed
Sturbridge	37,312	130	\$1,303,908	No Gas	No Gas	No Gas
Sudbury	74,047	185	\$1,008,321	4,898,505	103,283	\$1,103,831
Sunderland	13,103	7	\$445,475	Suppressed	Suppressed	Suppressed
Sutton	35,976	-68	\$1,034,142	256,752	8,011	\$73,500
Swampscott	46,510	207	\$611,067	4,105,255	56,739	\$864,266
Swansea	48,607	228	\$1,066,439	3,858,647	50,201	\$922,902
Taunton	Municipal	Municipal	Municipal	8,890,424	Suppressed	Suppressed
Templeton	Municipal	Municipal	Municipal	No Gas	No Gas	No Gas
Tewksbury	89,865	234	\$1,068,868	6,612,953	88,638	\$1,216,954
Tisbury	28,819	26	\$2,149,092	No Gas	No Gas	No Gas
Tolland	3,078	38	\$145,479	No Gas	No Gas	No Gas
Topsfield	22,815	24	\$279,146	1,329,811	19,106	\$220,431
Townsend	26,938	95	\$477,727	1,204,516	14,517	\$252,029
Truro	18,586	13	\$1,633,754	No Gas	No Gas	No Gas
Tyngsborough	39,017	129	\$440,114	2,663,866	42,384	\$567,832
Tyringham	2,475	12	\$50,943	No Gas	No Gas	No Gas
Upton	27,294	264	\$1,740,449	693,256	13,078	\$145,408
Uxbridge	46,500	76	\$1,147,842	1,385,862	29,888	\$610,146
Wakefield	Municipal	Municipal	Municipal	Municipal	Municipal	Municipal
Wales	6,930	75	\$204,340	No Gas	No Gas	No Gas
Walpole	81,849	179	\$1,429,665	5,117,230	76,332	\$1,282,236
Waltham	150,886	171	\$2,591,386	10,178,235	206,824	\$3,456,035
Ware	33,692	129	\$1,259,797	No Gas	No Gas	No Gas
Wareham	79,789	129	\$2,962,399	4,007,252	80,604	\$1,466,759
Warren	17,484	28	\$553,073	306,082	1,536	\$43,605
Warwick	2,503	-18	\$193,962	No Gas	No Gas	No Gas
Washington	2,152	15	\$104,461	No Gas	No Gas	No Gas
Watertown	85,942	387	\$1,064,730	7,694,844	137,535	\$2,016,613
Wayland	53,786	155	\$845,546	3,782,909	62,859	\$656,355
Webster	57,211	324	\$3,250,602	1,441,202	32,373	\$436,791
Wellesley	Municipal	Municipal	Municipal	9,316,712	Suppressed	Suppressed

Municipality	Annual Electric Usage (MWh)	Annual Electric Savings (MWh)	Annual Electric Incentives (\$)	Annual Gas Usage (Therms)	Annual Gas Savings (Therms)	Annual Gas Incentives (\$)
Wellfleet	21,891	-11	\$2,405,440	No Gas	No Gas	No Gas
Wendell	2,628	109	\$283,072	No Gas	No Gas	No Gas
Wenham	14,791	29	\$254,429	824,507	20,739	\$291,488
West Boylston	Municipal	Municipal	Municipal	889,210	Suppressed	Suppressed
West Bridgewater	24,434	-20	\$691,070	1,078,487	10,355	\$265,531
West Brookfield	12,804	51	\$372,839	290,580	7,774	\$115,357
West Newbury	17,153	-125	\$688,902	166,145	1,757	\$17,554
West Springfield	76,913	299	\$1,401,710	5,282,205	73,064	\$1,895,159
West Stockbridge	7,903	-15	\$348,109	No Gas	No Gas	No Gas
West Tisbury	21,621	115	\$1,956,661	No Gas	No Gas	No Gas
Westborough	59,702	595	\$2,196,815	3,388,015	94,896	\$947,338
Westfield	Municipal	Municipal	Municipal	Municipal	Municipal	Municipal
Westford	77,027	310	\$866,349	5,929,799	116,725	\$1,501,345
Westhampton	6,531	-29	\$422,155	No Gas	No Gas	No Gas
Westminster	26,728	21	\$672,812	311,234	2,402	\$46,520
Weston	65,725	246	\$458,251	5,691,869	61,715	\$610,494
Westport	55,641	9	\$1,284,706	3,626,118	45,012	\$744,536
Westwood	55,274	46	\$950,718	2,806,438	35,847	\$498,046
Weymouth	161,524	501	\$1,948,714	8,143,006	120,368	\$1,944,434
Whately	4,812	-50	\$257,101	Suppressed	Suppressed	Suppressed
Whitman	42,830	66	\$793,114	2,378,024	40,251	\$822,926
Wilbraham	47,308	118	\$887,976	2,630,445	44,144	\$777,235
Williamsburg	7,975	-13	\$385,075	No Gas	No Gas	No Gas
Williamstown	20,321	78	\$568,101	1,361,243	18,985	\$204,425
Wilmington	Municipal	Municipal	Municipal	2,092,524	Suppressed	Suppressed
Winchendon	29,723	25	\$889,170	No Gas	No Gas	No Gas
Winchester	75,367	338	\$987,143	5,906,636	103,281	\$1,107,388
Windsor	3,166	3	\$113,316	No Gas	No Gas	No Gas
Winthrop	41,570	180	\$365,944	4,497,872	93,931	\$1,070,943
Woburn	114,992	117	\$1,979,310	5,741,202	88,762	\$1,129,616
Worcester	421,595	1,710	\$7,915,323	34,274,912	463,670	\$9,481,009
Worthington	4,371	9	\$196,923	No Gas	No Gas	No Gas
Wrentham	42,857	38	\$935,538	1,534,216	16,731	\$207,913
Yarmouth	95,815	694	\$1,695,171	9,183,352	240,354	\$3,802,693



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