



## 2022 residential ground source heat pump rebates

To receive your rebate faster, submit online at [MassSave.com/Rebates](https://masssave.com/Rebates)

### Required documents

- Completed and signed rebate form
- Copy of your invoice within 60 days of installation from a licensed contractor attached, including:
  - Installer/Contractor Name and Address
  - Equipment Manufacturer and Model Numbers
  - Installation Date
  - Installation Address
  - Total Install Cost
  - Proof of Payment
- Completed and signed Whole-Home Verification Form

For additional information, visit [MassSave.com/Rebates](https://masssave.com/Rebates) or call 800-232-0672.

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### Terms & Conditions

#### Equipment Requirements

Ground source heat pumps must be ENERGY STAR<sup>®</sup> certified and qualified, listed with and certified by the Air Conditioning, Heating, and Refrigeration Institute (AHRI), and meet the program EER and AHRI outdoor unit configuration requirements (where applicable).

#### General Requirements

**Application Form:** This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates and/or incentives. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

**Time Limit:** Qualifying units for equipment rebate must be purchased and installed between January 1, 2022 and December 31, 2022 and within 60 days of installation. Applications must be postmarked by February 28, 2023. Program is subject to change without prior notice, including rebates and incentive levels.

**Payments:** From the time the application is processed and approved, please allow 6-8 weeks for payment. Payment processing will take longer if information or documentation is missing from the application. For customers that wish to designate their rebate payment directly to their contractor, contractors must first register with Mass Save. If contractors are not registered, and/or if the payee information is different from the account holder information, additional time will be needed for payee verification.

**Geographic Requirements:** Offers valid only for existing residential electric customers in Massachusetts where the Mass Save Heating and Cooling Program is offered by Cape Light Compact, Eversource, National Grid and Unitil.

**Rebate Limitations:** This rebate is only available to existing account holders and is not eligible for New Construction projects. This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. The limitation does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs) and may be subject to change without notice. This rebate is only available to residences that are occupied full time during the winter heating season.

**Proof of Purchase:** A copy of the customer's invoice itemizing the purchased equipment must accompany each rebate application form. The invoice must indicate the equipment make, AHRI outdoor unit configuration, size in tons, installation date and address, total install cost and proof of payment.

**Contractor Certification:** Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system.

**Approval and Verification:** The participating utility or energy efficiency service provider reserves the right to conduct field inspections to verify installations prior to payment.

**Tax Liability:** Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

**Endorsement:** Sponsors do not endorse any particular manufacturer, product, system design, or technology in promoting these offers.

**Limitation of Liability:** Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

**Warranties:** SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program sponsors make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

**Electric Benefits:** Other than the energy cost savings realized by customer, the program administrator is entitled to 100% of the benefits and rights associated with the energy-efficient measures, including without limitation ISO-NE products and all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation or program, and customer waives, and agrees not to seek, any right to the same.



2022



## Residential ground source heat pump rebate form

**\$15,000 per home**

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## 2022 residential ground source heat pump rebate form

Save with rebates on ground source heat pumps purchased and installed between January 1, 2022 and December 31, 2022.

Offer only for heat pumps replacing existing oil, propane, or. Rebate not to exceed purchase price. Limit one (1) Whole-Home rebate per home.

### How It Works

- Prepare your home:** Taking steps to air-seal and insulate your home will ensure that it is ready for your new heat pump system and will help reduce overall energy consumption. Receive a \$500 bonus when you complete weatherization recommendations made during a Home Energy Assessment prior to installing a heat pump. Learn more at [MassSave.com/EfficiencyFirst](https://MassSave.com/EfficiencyFirst)
- Work with a Mass Save® heat pump installer:** Each home and customer situation is unique. The Sponsors of Mass Save urge you to work closely with a qualified contractor who can design and install a heat pump system that will meet your home's heating and cooling needs. Find a qualified installer at [MassSave.com/FindAHeatPumpinstaller](https://MassSave.com/FindAHeatPumpinstaller)
- Consider financing:** Interested in 0% financing? Apply for a Mass Save HEAT Loan prior to installing your equipment. Learn more at [MassSave.com/HEATLoan](https://MassSave.com/HEATLoan)
- Claim your rebate:** Upon completion of installation, claim your rebate by submitting all required documentation.

### Online

[MassSave.com/Rebates](https://MassSave.com/Rebates)

### Mail

Mass Save Residential Heating & Cooling Program, P.O. Box 2528  
Manchester, CT 06045

| CUSTOMER INFORMATION                                       |  |  |                                  |                                     |                              |
|--|--|--|----------------------------------|-------------------------------------|------------------------------|
| Residential Electric Utility or Energy Efficiency Provider |  | <input type="radio"/> Cape Light Compact | <input type="radio"/> Eversource | <input type="radio"/> National Grid | <input type="radio"/> Unitil |
| Account Holder Name:                                       |  | Electric Account Number:                 |                                  |                                     |                              |
| Is this property occupied by an owner or a renter?         |  | <input type="radio"/> Owner              | <input type="radio"/> Renter     |                                     |                              |
| Installation Address:                                      |  | State:                                   |                                  | ZIP:                                |                              |
| Phone Number:  |  | Email Address:                           |                                  |                                     |                              |

| INSTALLER INFORMATION                       |                  |   |                             |        |      |
|---|------------------|---|-----------------------------|--------|------|
| Company Name:                               |                  | Company ID (if participating in the Mass Save Heat Pump Installer Network): |                             |        |      |
| Contact Person:                             | Mailing Address: |   | City:                       | State: | ZIP: |
| Phone Number:                               |                  | Email Address:  |                             |        |      |
| Payee for Rebate if Different From Customer |                  | <input type="radio"/> Installer   | <input type="radio"/> Other |        |      |

| PAYEE FOR REBATE (IF OTHER SELECTED ABOVE)  |  |               |  |                |      |
|---|--|---------------|--|----------------|------|
| Payee Name:   |  | Phone Number: |  | Email Address: |      |
| Mailing Address:  |  | City:         |  | State:         | ZIP: |
| <i>If rebate is being assigned to someone other than the account holder, please see terms and conditions.</i> |  |               |  |                |      |

| REBATES AVAILABLE                         |              |                         |     |  |                   |
|---|--------------|-------------------------|-----|--|-------------------|
| Equipment Type                            | Product Type | Efficiency Requirements |     | Additional Requirements  | Rebate Amount     |
|   |              | EER                     | COP |  |                   |
| Ground Source Heat Pumps (Water to Air)   | Closed Loop  | 17.1                    | 3.6 | Heat Pumps must be used as the sole source of heating during heating season. <b>Whole-Home Verification Form must be completed and signed.</b> | \$15,000 per home |
|   | Open Loop    | 21.1                    | 4.1 |  |                   |
| Ground Source Heat Pumps (Water to Water) | Closed Loop  | 16.1                    | 3.1 |  |                   |
|   | Open Loop    | 20.1                    | 3.5 |  |                   |
| Ground Source Heat Pumps (DGX)            | (DGX)        | 16                      | 3.6 |  |                   |

| EQUIPMENT INSTALLED (CANNOT APPLY FOR MULTIPLE REBATE OFFERS FOR SAME EQUIPMENT INSTALLATION)   |              |                           |                               |   |                                 |
|---|--------------|---------------------------|-------------------------------|---|---------------------------------|
| Pre-Existing Heating Type:  |              | <input type="radio"/> Oil | <input type="radio"/> Propane | <input type="radio"/> Electric Resistance |                                 |
| Equipment Type  | Product Type | Install Date              | AHRI Certified Reference #    | AHRI Cooling Capacity BTUs                | # of Tons (1 ton = 12,000 BTUs) |
| Heat pumps will be used as the sole heating source (must complete Whole-Home Verification Form to qualify for Whole-Home incentive): <input type="radio"/> Yes <input type="radio"/> No |              |                           |                               |   |                                 |

| CUSTOMER ACCEPTANCE OF TERMS   |       |
|--|-------|
| I certify that all statements and information, including any attachments, made in this rebate form are correct, complete, true, and accurate to the best of my knowledge, and that I have read and agree to the terms and conditions on this form. |       |
| Customer Signature (required):   | Date: |

Please allow 6-8 weeks for processing. For more information, to confirm eligibility or to check the status of your rebate, call 800-232-0672 or email [ask@efi.org](mailto:ask@efi.org)

FOR ADDITIONAL INFORMATION, VISIT [MASSSAVE.COM/REBATES](https://MassSave.com/Rebates) OR CALL 800-232-0672.