

2020



# Residential mini-split heat pump rebate form



WE ARE MASS SAVE\*:





# 2020 residential mini-split heat pump rebate form

1. To receive your rebate faster, submit online at [MassSave.com/Rebates](https://MassSave.com/Rebates)

2. By mail, send all required documentation to Mass Save Residential Heating & Cooling Program, P.O. Box 2528, Manchester, CT 06045

## REQUIRED DOCUMENTS\*

1. \*Completed and signed application. 2. \*Copy of your most recent electric utility bill. 3. \*Contractor's invoice including:

- \*Equipment Make  \*Coil and Condenser Model Numbers  \*Size in Tons  \*Installation Date and Address  \*Total Install Cost and Proof of Payment
- \*Contractor Information  **Fuel Optimization rebates only:** \*A copy of your most recent oil or propane bill and Manual J or additional electric bills for electric resistance.

\*Required Fields/Documents

## CUSTOMER INFORMATION (FILL CIRCLES COMPLETELY)

Residential Electric Utility or Energy Efficiency Provider:\*  Cape Light Compact  Eversource  National Grid  Unitil

Account Holder Name:\* \_\_\_\_\_

Electric Account Number:\* \_\_\_\_\_ Do you own or rent your home?  Own  Rent

Installation Address:\* \_\_\_\_\_ City:\* \_\_\_\_\_ State:\* **MA** ZIP Code:\* \_\_\_\_\_  
(must match the residential electric account address)

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I certify that all information is correct to the best of my knowledge and that I adhere to all terms and conditions of this rebate.

## MAILING ADDRESS FOR REBATE (IF DIFFERENT FROM ABOVE)

Payee Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

## NEW EQUIPMENT INSTALLED (ALL SURVEY QUESTIONS AND FIELDS MUST BE FILLED OUT)

Pre-Existing Fuel Type:  Electric Resistance Heat  Oil  Propane  Gas  None

| New Mini-Split Heat Pump Equipment Installed (CANNOT APPLY FOR MULTIPLE REBATE OFFERS FOR SAME EQUIPMENT INSTALLATION) |                |              |                  |   |                                    |  |
|--|----------------|--------------|------------------|---|------------------------------------|--|
| Rebate Type  | Rebate Amt.    | Install Date | AHRI Reference # | Integrated Control Model Number(s)<br>(not applicable for standard rebates, electric heat or full oil/propane displacement) | # of Tons<br>(1 Ton = 12,000 BTUs) | Customer Rebate<br>(Rebate Amt. x # of Tons) |
| <input type="radio"/> Standard Mini-Split Heat Pump  | \$250 per ton  |              |                  | n/a   |                                    |  |
| <input type="radio"/> Standard Mini-Split Heat Pump  | \$250 per ton  |              |                  | n/a   |                                    |  |
| <input type="radio"/> Fuel Optimization Mini-Split Heat Pump   | \$1250 per ton |              |                  |   |                                    |  |
| <input type="radio"/> Fuel Optimization Mini-Split Heat Pump   | \$1250 per ton |              |                  |   |                                    |  |

In the past year, electric resistance has been used to heat my home all winter.  Yes  No See Terms and Conditions on back for further information

I have elected to remove my oil or propane central heating system.  Yes  No | Type of equipment removed:  Forced hot water or steam system  Forced hot air system  
Note: The Sponsors of Mass Save do not recommend fully displacing existing central heating system with heat pump equipment.

## Integrated Controls (ADD-ON TO EXISTING HEAT PUMP INSTALLATION)

| Install Date | Integrated Control Model Number(s)<br>(Not applicable for electric heat or full displacement) | # of Indoor Units<br>(3 unit max) | Customer Rebate |
|--------------|---|-----------------------------------|-----------------|
|              |   |                                   | \$              |
|              |   |                                   | \$              |

## CONTRACTOR INFORMATION

Note: All contractor information contained in this section is required on the contractor's invoice.

Company Name:\* \_\_\_\_\_ Contact Person:\* \_\_\_\_\_

City:\* \_\_\_\_\_ State:\* \_\_\_\_\_ ZIP Code:\* \_\_\_\_\_

Phone Number:\* \_\_\_\_\_ Email:\* \_\_\_\_\_

Please allow 6-8 weeks for processing. For more information, to confirm eligibility or to check the status of your rebate, call 800-232-0672 or email [ask@efi.org](mailto:ask@efi.org)

FOR ADDITIONAL INFORMATION, VISIT [MASSSAVE.COM/REBATES](https://MassSave.com/Rebates) OR CALL 800-232-0672.

# 2020 residential mini-split heat pump rebates

Save with rebates on mini-split heat pump equipment installed between January 1, 2020 and December 31, 2020.

Rebate not to exceed purchase price. Limit five (5) rebates per service address.

## STANDARD MINI-SPLIT HEAT PUMP REBATES

| Equipment Type       | Efficiency Requirements  | Rebate Amount <sup>1</sup> |
|----------------------|--|----------------------------|
| Mini-Split Heat Pump | Refer to Heat Pump Qualified Products List at <a href="http://MassSave.com/HPQPL">MassSave.com/HPQPL</a> | \$250 per ton              |

## FUEL OPTIMIZATION MINI-SPLIT HEAT PUMP REBATES

| Equipment Type                   | Efficiency Requirements  | Primary Fuel Type        | Additional Requirements  | Rebate Amount <sup>1</sup>                  |
|----------------------------------|--|--------------------------|--|---|
| Mini-Split Heat Pump             | Refer to Heat Pump Qualified Products List at <a href="http://MassSave.com/HPQPL">MassSave.com/HPQPL</a> | Oil or Propane           | Integrated Controls <sup>2</sup> required unless central heating system is removed. <sup>3</sup><br>Refer to Integrated Controls Qualified Products List at <a href="http://MassSave.com/ICQPL">MassSave.com/ICQPL</a> | \$1,250 per ton                             |
|                                  |  | Electric Resistance Heat | 900 kWh difference between sum of 3 winter-usage and 3 lowest-usage months   |   |
| Integrated Controls <sup>2</sup> | Add-on to existing mini-split heat pump  | Oil or Propane           | Refer to Integrated Controls Qualified Products List at <a href="http://MassSave.com/ICQPL">MassSave.com/ICQPL</a>   | Up to \$500 per indoor unit, max of \$1,500 |

<sup>1</sup> Actual tons are calculated based on AHRI cooling capacity divided by 12,000 BTUs. Rebate amount based on actual tons.

<sup>2</sup> Integrated controls are either approved control packages or dual fuel thermostats that switch between a heat pump and a central heating system.

<sup>3</sup> The Sponsors of Mass Save® do not recommend fully replacing existing central heating systems with heat pump equipment. Customers that choose to do so may access the Fuel Optimization incentive levels without the installation of an integrated control.

Please see Terms & Conditions for full requirements. Cannot be combined with other rebate for same equipment.

## INTEGRATED CONTROLS

Integrated Controls are designed to automatically switch between a heat pump and a conventional heating system at a pre-set temperature, creating a more efficient way to heat a home. As each home's heating need is unique, work closely with your contractor to determine whether integrated controls are a good fit.<sup>2</sup>

## NEXT STEPS

1. Work with a licensed HVAC contractor to determine if mini-split heat pumps are right for your home. Before installation, consider the following:

### Use with your existing heating system

Using mini-split heat pumps in the winter to complement your existing heating system can reduce your overall heating costs without sacrificing comfort. The highest cost savings occur when mini-splits serve as the primary source of heat for an entire zone currently heated by a baseboard electric, oil or propane heating system.

For more information visit [MassSave.com/MSHP](http://MassSave.com/MSHP)

### 2. Interested in 0% financing?

Apply for a Mass Save HEAT Loan prior to installing your equipment. Learn more at [MassSave.com/HEATLoan](http://MassSave.com/HEATLoan)

3. Install a qualifying product at a property with an active residential electric account with Cape Light Compact, Eversource, National Grid or Unitil.

4. Upon completion of installation, apply for a rebate by submitting all required documentation online at [MassSave.com/Rebates](http://MassSave.com/Rebates) or by mail to Mass Save Residential Heating & Cooling Program, P.O. Box 2528, Manchester, CT 06045

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## TERMS AND CONDITIONS

### Equipment Requirements

Mini-split units must be qualified, listed with and certified by the Air Conditioning, Heating, and Refrigeration Institute (AHRI), and meet the program SEER and HSPF requirements.

SEER and HSPF ratings for condenser, and coil (if applicable) must be provided. Both the Consortium for Energy Efficiency ([ceehvacdirectory.org](http://ceehvacdirectory.org)) and the AHRI directory ([ahridirectory.org](http://ahridirectory.org) or call 703-600-0384) websites list SEER and HSPF values. AHRI also provides AHRI numbers. For equipment requiring Northeast Energy Efficiency Partnerships (NEEP) listing, refer to [NEEP.org](http://NEEP.org). For a qualified products list for integrated controls, refer to [MassSave.com/ICQPL](http://MassSave.com/ICQPL). AHRI SEER and HSPF rating of outdoor condenser and indoor coil working together. One ton is approximately 12,000 BTU/h. Rounding up of SEER or HSPF ratings is not acceptable.

### General Requirements

**Application Form:** This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates and/or incentives. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

**Time Limit:** Qualifying units for equipment rebate must be purchased and installed between January 1, 2020 and December 31, 2020. Applications must be postmarked by January 31, 2021. Program is subject to change without prior notice, including rebates and incentive levels.

**Payments:** From the time the application is processed and approved, please allow 6-8 weeks for payment. Payment processing will take longer if information or documentation is missing from the application. If payee information is different from account holder information and the electric utility provider is National Grid, additional processing time will be needed for payee verification.

**Geographic Requirements:** Offers valid only for residential electric customers in MA where the Mass Save Heating and Cooling Program is offered by Cape Light Compact, Eversource, National Grid and Unitil.

**Rebate Limitations:** This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. This does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs) and may be subject to change without notice.

**Proof of Purchase:** A copy of the customer's invoice itemizing the purchased equipment must accompany each rebate application form. The invoice must indicate the equipment make, coil and condenser model numbers, size in tons, installation date and address, total install cost and proof of payment.

**Contractor Certification:** Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system.

**Approval and Verification:** The participating utility or energy efficiency service provider reserves the right to conduct field inspections to verify installations.

**Tax Liability:** Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

**Endorsement:** Sponsors do not endorse any particular manufacturer, product, system design, or technology in promoting these offers.

**Limitation of Liability:** Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

**Warranties:** SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program sponsors make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

**Electric Benefits:** Other than the energy cost savings realized by customer, the program administrator is entitled to 100% of the benefits and rights associated with the energy-efficient measures, including without limitation ISO-NE products and all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation or program, and customer waives, and agrees not to seek, any right to the same.

**Electric Resistance Heat Replacement Adder:** To be eligible, customer must show that electric resistance was used to heat their home all winter by submitting an electric bill that shows a 900 kWh difference between the sum of the three winter-usage and three lowest-usage months.

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