

## Renovations and Additions

Single-family and multi-family homes with three stories or less

# Frequently asked questions

### Q: What incentives are available for renovations and additions?

**A:** The Sponsors of Mass Save® provide a whole-house, performance-based incentive for energy efficiency upgrades to a renovation or addition. We calculate how much energy your home uses before and after your renovation or addition. The more energy efficiency measures you implement, the greater your energy savings and incentive. We offer financial incentives for renovations and additions to homes that exceed the Massachusetts building energy code to improve energy efficiency.

### Q: What energy efficiency improvements will typically increase savings?

**A:** The following upgrades may significantly impact your home's overall performance:

- Insulation
- Heating, ventilation, and air conditioning
- Water heating equipment
- Lighting
- Air and duct sealing

### Q: Are site visits required?

**A:** Yes. A Mass Save representative or third-party verifier will make at least one site visit to measure how much energy your home uses before and after your renovation or addition. Renovated homes require a preliminary visit before demolition or construction begins.

### Q: Do the Sponsors also offer heating and cooling equipment incentives?

**A:** Yes. We provide incentives on high-efficiency heating and cooling equipment within our whole-house, performance-based incentive calculation. If you receive incentives for heating and/or cooling upgrades as part of your renovations and additions incentive, you cannot also receive incentives for the same equipment from our heating, water heating, and cooling offerings. Additional incentives may be available from the Massachusetts Clean Energy Center.

### Q: If I accept an incentive for renovations or additions, will it preclude me from receiving other incentives offered by Mass Save?

**A:** Yes. Because the Sponsors of Mass Save offer incentives based on the energy usage of your whole home, we cover all your energy efficiency upgrades. For example, if you decide to add a cold climate heat pump to your addition, that would be covered in your renovations and additions incentive, rather than by a separate equipment incentive. We also provide no-cost LEDs and technical assistance, such as plan reviews, energy efficiency recommendations, and site inspections, as part of these incentives.

### Q: What makes your renovation or addition eligible?

**A:** Most residential renovations and additions at single-family homes and multi-family homes with three stories or less are eligible if they are located within the Sponsor's service territories.

### Q: How long does it typically take for an incentive to be processed?

**A:** After we confirm that the renovation or addition is complete, customers typically receive an incentive check within 10-12 weeks.

### Q: How do I participate?

**A:** Fill out an Interest Form at [MassSave.com/RenovateAdd](https://MassSave.com/RenovateAdd).

Within a few days, we will contact you to proceed. If you have questions, please call us at **1-866-527-SAVE (7283)** or email [RenovateAddMA@icf.com](mailto:RenovateAddMA@icf.com).

#### WE ARE MASS SAVE®:



**Have a question? We are here to help:**

**1-866-527-SAVE (7283) • [RenovateAddMA@icf.com](mailto:RenovateAddMA@icf.com)  
[MassSave.com/RenovateAdd](https://MassSave.com/RenovateAdd)**

