



Massachusetts Residential New Construction Program

Renovations & Additions Path



Contact us

Phone: 1-866-527-SAVE (7283)
Email: RenovateAddMA@icf.com
Web: MassSave.com/RenovateAdd

FREQUENTLY ASKED QUESTIONS

Q: What incentives are available through the Renovations and Additions (R&A) Program?

A: The R&A Program provides a whole-house, performance-based incentive for energy efficiency upgrades to a renovation or addition. Mass Save® calculates how much energy your home uses before and after your project. The more energy efficiency measures you implement, the greater your energy savings and incentive.

Q: What energy efficiency improvements will typically increase savings?

A: The following upgrades may significantly impact your project's overall performance:

- Air and duct sealing
- Heating, ventilation, and air conditioning
- Insulation
- Water heating equipment
- Windows

Q: Are site visits required by the R&A Program?

A: Yes. Mass Save or a third party will make at least two site visits to measure how much energy your home uses before and after your project. When you enroll in the program, Mass Save will determine the number of site visits required based on the type of construction and the project's timeline.

Q: Does participation in the R&A Program preclude my project from other rebates and incentives offered by Mass Save?

A: Yes. Because the R&A Program offers incentives based on the energy usage of your whole home, the program covers all your energy efficiency upgrades. For example, if you decide to add a cold climate heat pump to your addition, that would be covered in your R&A Program incentive, rather than by a separate equipment rebate. The R&A Program also provides no-cost LEDs and technical assistance, such as plan reviews, energy efficiency recommendations, and site inspections.

Q: What makes a project eligible to participate in the R&A Program?

A: Most residential renovation and addition projects at single-family homes and multi-family homes with three stories or less are eligible if they are located within Program Sponsor service territories.

Q: Does the program offer heating and cooling equipment incentives?

A: Yes. The R&A Program provides incentives on high-efficiency heating and cooling equipment within its whole-house, performance-based incentive calculation. If you receive incentives for heating and/or cooling upgrades from R&A, you cannot also receive incentives for the same equipment from Mass Save heating, water heating, and cooling programs. Additional incentives may be available from the Massachusetts Clean Energy Center.

Q: How long does it typically take for an incentive to be processed?

A: After Mass Save confirms that the project is complete, customers typically receive an incentive check within 8-10 weeks.

Q: How do I participate?

A: To confirm your eligibility or to learn more about the program, call 1-866-527-SAVE (7283) or email RenovateAddMA@icf.com.

