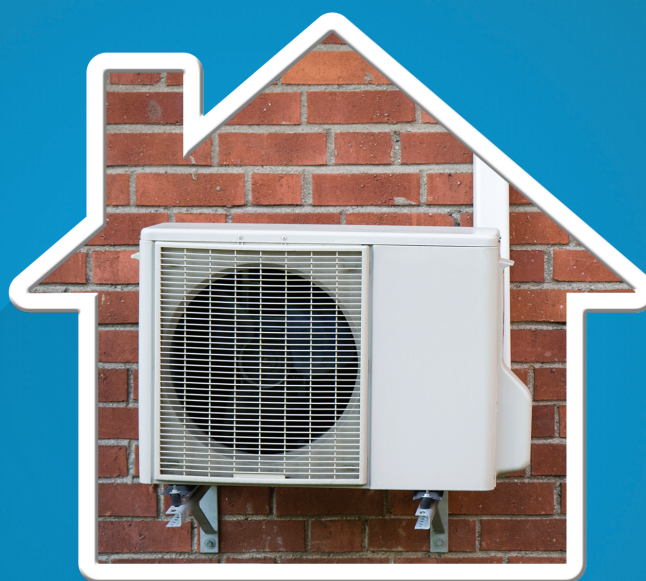


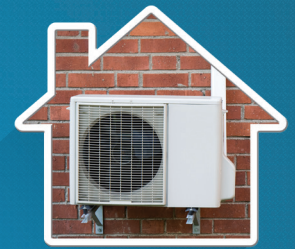
2019

RESIDENTIAL REBATE FORM



Rebates are available when you upgrade to high-efficiency air source heat pump or central air conditioning equipment.

SAVE WITH AIR SOURCE HEAT PUMP OR CENTRAL A/C REBATES



FUEL TYPE	EQUIPMENT TYPE	DELIVERY METHOD	REQUIREMENT	REBATE AMOUNT
Existing fuel type	Air Source Air Conditioning	Ducted	SEER \geq 16, EER \geq 13	\$50 per ton
Existing fuel type	Air Source Heat Pump	Ducted or Mixed Ducted	SEER \geq 15, HSPF \geq 9	\$350 per ton
Displacing Oil or Propane			SEER \geq 15, HSPF \geq 9; must have Integrated Controls	\$1,000 per ton
Existing fuel type		Non-Ducted	NEEP Cold Climate Air-Source Heat Pump Product List: SEER \geq 15, HSPF \geq 10, COP 1.75 at 5 degrees	\$150 per ton
Replacing Electric Heat			NEEP Cold Climate Air-Source Heat Pump Product List: SEER \geq 15, HSPF \geq 10, COP 1.75 at 5 degrees; 900 kWh/month difference between 3 winter and 3 lowest-usage months	\$1,000 per ton
Displacing Oil or Propane			NEEP Cold Climate Air-Source Heat Pump Product List: SEER \geq 15, HSPF \geq 10, COP 1.75 at 5 degrees; must have Integrated Controls	\$1,600 per ton
Displacing Oil or Propane	Integrated Controls		Added to existing air-source heat pump equipment. Refer to qualified products list.	\$500 per zone, up to \$1,500

SEER—Seasonal Energy Efficiency Ratio, EER—Energy Efficiency Ratio, HSPF—Heating Seasonal Performance Factor, COP—Coefficient of Performance Ton — approximately 12,000 BTU/h. Please see Terms & Conditions for full requirements.

NEXT STEPS

- Work with a licensed HVAC professional to determine which equipment is right for your home. Before installation, consider the following:

Determine the need

Air Source Heat Pumps are used for different reasons, from heating and cooling a whole house to an individual room. For whole house use, make sure you have enough capacity and that indoor units are placed appropriately to cover all zones. Multi-head, cold climate models are a good option for whole house heating and cooling, and function efficiently down to very low temperatures.

Use with your existing heating system

Using air source heat pumps in the winter to complement your existing heating system can reduce your overall heating costs without sacrificing comfort. The highest cost savings occur when heat pumps serve as the primary source of heat for an entire zone currently heated by a baseboard electric or propane heating system. Based on current fuel prices, if your existing heating system is oil-fueled, you can still save money by operating the heat pump as the primary source of heat when outdoor temperatures are above 25°F. Natural gas-fueled systems are more cost-efficient to run at any temperature.

Proper Sizing

To provide optimum performance, have your contractor size the system to meet your needs. A system that is too large wastes energy and a system that is too small will not provide proper comfort.

- For more information visit MassSave.com/Rebates.
- Review the 2019 Air Source Heat Pump & Central A/C Rebate Form for step-by-step instructions detailing how to participate.

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EVERSOURCE nationalgrid Unitil





2019 RESIDENTIAL AIR SOURCE HEAT PUMP & CENTRAL A/C REBATE FORM

Save with a rebate on central air conditioning or air source heat pump equipment installed between January 1, 2019, and December 31, 2019.

INSTRUCTIONS

1. Work with a licensed contractor to install a qualifying product at a property with an active residential electric account with Cape Light Compact, Eversource, National Grid or Until.
2. Interested in 0% financing? Apply for a Mass Save HEAT Loan prior to installing your equipment.
Learn more at MassSave.com/HEATLoan.
3. Apply for a rebate by submitting all required documentation online at MassSave.com/Rebates or by mail to:

Mass Save Residential Heating & Cooling Program
P.O. Box 2528
Manchester, CT 06045

Note: Completed rebate application and required documentation must be submitted by January 31, 2020. Rebate processing time is typically less when submitting online.

REQUIRED DOCUMENTS*

- This completed and signed application.
- Copy of your most recent electric utility bill.
- Contractor's invoice including:
 - Equipment Make
 - Coil and Condenser Model Numbers
 - Size in Tons
 - Installation Date and Address
 - Total Install Cost and Proof of Payment
 - Contractor Information

CUSTOMER INFORMATION

Residential Electric Utility or Energy Efficiency Provider*: Cape Light Compact Eversource National Grid Until

Account Holder Name*: _____

Electric Account Number (must match installation address)*: _____

Install Address*: _____ City*: _____ State*: **MA** ZIP*: _____

Phone Number: _____ Email: _____

Did you have a Mass Save Home Energy Assessment? Yes No Is HEAT Loan financing being used? Yes No

Do you rent or own property where equipment was installed? Rent Own

I certify that all information is correct to the best of my knowledge and that I adhere to all terms and conditions of this rebate.

Customer Signature: _____ **Date:** _____

MAILING ADDRESS FOR REBATE (IF DIFFERENT FROM ABOVE)

Payee Name: _____

Mailing Address: _____ City: _____ State: _____ ZIP: _____

Phone Number: _____ Email: _____

NEW EQUIPMENT INSTALLED

Existing Fuel Type	Install Date (MM/DD/YYYY)*	AHRI #	HVAC Check	Number of Units*	Number of Tons	Customer Rebate Amount
			<input type="checkbox"/> Yes <input type="checkbox"/> No			\$
			<input type="checkbox"/> Yes <input type="checkbox"/> No			\$
			<input type="checkbox"/> Yes <input type="checkbox"/> No			\$

ELECTRIC RESISTANCE, OIL, OR PROPANE HEAT REPLACEMENT (SEE TERMS AND CONDITIONS ON BACK)

In the past year, this fuel has been used to heat my home all winter: Electric Resistance Oil Propane

CONTRACTOR INFORMATION

Note: All contractor Information contained in this section is required on the contractor's invoice.

Company Name*: _____ Contact Person*: _____

Address*: _____ City*: _____ State*: _____ ZIP*: _____

Phone Number*: _____ Email*: _____

Please allow 6-8 weeks for processing. For more information, to confirm eligibility or to check the status of your rebate, call **800-232-0672** or email MassSaveRebates@efi.org.

TERMS AND CONDITIONS

EQUIPMENT REQUIREMENTS

All rebated central air conditioning (A/C) units/systems or heat pumps must be qualified, listed with and certified by the Air Conditioning, Heating, and Refrigeration Institute (AHRI), and meet the program SEER, EER and HSPF requirements (where applicable). The condenser and the evaporator coil must be new and replaced together. The condenser and coil are separate components in a split A/C or heat pump system, but for rebate purposes, are considered one unit. All units must have a thermostatic expansion valve (TXV) or electronic expansion valve (EXV) to qualify for rebate.

SEER, EER (where applicable) and HSPF ratings (for heat pumps only) for condenser, evaporator and air handler (if applicable) must be provided. Both the Consortium for Energy Efficiency (ceehvacdirectory.org) and the AHRI directory (ahridirectory.org or call **703-600-0384**) websites list SEER and EER values. AHRI also provides AHRI numbers. For equipment requiring Northeast Energy Efficiency Partnerships (NEEP) listing, refer to NEEP.org. For a qualified products list for integrated controls, refer to MassSave.com/Rebates. AHRI, SEER and EER rating of outdoor condenser and indoor coil working together. One ton is approximately 12,000 BTU/h. Rounding up of SEER, EER or HSPF ratings is not acceptable.

FUEL TYPE	EQUIPMENT TYPE	DELIVERY METHOD	REQUIREMENT	REBATE AMOUNT
Existing fuel type	Air Source Air Conditioning	Ducted	SEER ≥ 16, EER ≥ 13	\$50 per ton
Existing fuel type	Air Source Heat Pump	Ducted or Mixed Ducted	SEER ≥ 15, HSPF ≥ 9	\$350 per ton
Displacing Oil or Propane			SEER ≥ 15, HSPF ≥ 9; must have Integrated Controls	\$1,000 per ton
Existing fuel type		Non-Ducted	NEEP Cold Climate Air-Source Heat Pump Product List: SEER ≥ 15, HSPF ≥ 10, COP 1.75 at 5 degrees	\$150 per ton
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Displacing Oil or Propane			NEEP Cold Climate Air-Source Heat Pump Product List: SEER ≥ 15, HSPF ≥ 10, COP 1.75 at 5 degrees; must have Integrated Controls	\$1,600 per ton
Integrated Controls, Displacing Oil or Propane			Added to existing air-source heat pump equipment. Refer to qualified products list.	\$500 per zone, up to \$1,500

GENERAL REQUIREMENTS

Application Form: This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates and/or incentives. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

Time Limit: Qualifying units for equipment rebate must be purchased and installed between January 1, 2019, and December 31, 2019. Applications must be postmarked by January 31, 2020. Program is subject to change without prior notice, including rebates and incentive levels.

Payments: From the time the application is processed and approved, please allow 6-8 weeks for payment. Payment processing will take longer if information or documentation is missing from the application. If payee information is different from account holder information and the electric utility provider is National Grid, additional processing time will be needed for payee verification.

Geographic Requirements: Offers valid only for residential electric customers in MA where the Mass Save Heating and Cooling Program is offered by Cape Light Compact, Eversource, National Grid and Unitil.

Rebate Limitations: This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. This does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs) and may be subject to change without notice.

Proof of Purchase: A copy of the customer's invoice itemizing the purchased equipment must accompany each rebate application form. The invoice must indicate the Equipment Make, Coil and Condenser Model Numbers, Size in Tons, Installation Date and Address, Total Install Cost and Proof of Payment.

Contractor Certification: Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system.

Approval and Verification: The participating utility or energy efficiency service provider reserves the right to conduct field inspections to verify installations.

Tax Liability: Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

Endorsement: Sponsors do not endorse any particular manufacturer, product, system design, or technology in promoting these offers.

Limitation of Liability: Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Warranties: SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program sponsors make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Electric Benefits: Other than the energy savings realized by Customer, Customer agrees that Program Administrator has the unilateral right to apply for any credits or payments resulting from the Program or equipment. Such credits and payments include but are not limited to: (a) ISO-NE capacity payments, (b) other electric or natural gas capacity and avoided cost payments or credits, (c) environmental credits, and (d) payments from demand response programs. Customer further agrees Customer will not file for such payments or credits either directly or indirectly, and will not consent to any other third party's right to such payments or credits. This right is irrevocable for the life of the equipment unless the Program Administrator provides written consent.

Electric Resistance Heat Replacement: To be eligible, customer must show that electric resistance was used to heat their home all the winter by submitting an electric bill that shows a difference in usage of at least 900 kWh/month between the three lowest-usage months and the three winter months (December, January, February).

Oil or Propane Heating Displacement: To be eligible, customer must show that oil or propane was used to heat their home by submitting an oil or propane bill.

Ask your Contractor for an HVAC Check.

Have your central A/C or heat pump equipment installed and properly tested by a Mass Save Heating & Cooling HVAC Check trained contractor.

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