

2018

RESIDENTIAL REBATE FORM



Rebates up to \$500 are available when you upgrade to high-efficiency central air conditioning or central heat pump equipment.

SAVE UP TO \$500 WITH CENTRAL A/C OR HEAT PUMP REBATES



Cooling your home efficiently with the correct equipment and proper installation can help lower your monthly energy costs. Plus, you can save even more with available rebates on central air conditioning and heat pump equipment from the Sponsors of Mass Save®.

EQUIPMENT TYPE	SEER	EER	HSPF	REBATE AMOUNT
Central Air Conditioning System	≥ 16	≥ 13	n/a	\$250
Central Heat Pump	≥ 16	n/a	≥ 8.5	\$250
	≥ 18	n/a	≥ 9.6	\$500

SEER—Seasonal Energy Efficiency Ratio, EER—Energy Efficiency Ratio, HSPF—Heating Seasonal Performance Factor
Please see Terms & Conditions for full requirements.

NEXT STEPS

- Work with a licensed HVAC professional to determine which equipment is right for your home. Before installation, consider the following:

Is Your Contractor AC Check Trained?

AC Check trained contractors make sure equipment is installed to manufacturer specifications. Systems that are properly installed work at peak efficiency, increasing the comfort and savings in your home. Visit [MassSave.com/FindaContractor](https://masssave.com/FindaContractor) to find an AC Check contractor.

Duct Sealing, Airflow and Insulation

System performance can be greatly affected by duct sealing and insulation. A typical duct system can leak 30% of its airflow, costing you money. Undersized ductwork also affects airflow, limiting the system's ability to run at maximum efficiency. Adding insulation and sealing air drafts, prior to installing your equipment, will help in choosing properly sized equipment.

Proper Sizing

Choosing properly sized equipment ensures maximum comfort and efficiency. Oversized equipment will cost you more, use more energy, and provide a lower level of comfort.

- For more information visit [MassSave.com/CentralAC](https://masssave.com/CentralAC).
- Review the 2018 Central A/C & Central Heat Pump Rebate Form for step-by-step instructions detailing how to participate.

ELIGIBILITY REQUIREMENTS

Applicants must be a Massachusetts residential electric customer of one of the following Mass Save Sponsors: Cape Light Compact, Eversource, National Grid or Unitil. Municipal electric customers are NOT eligible.

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EVERSOURCE

nationalgrid





2018 RESIDENTIAL CENTRAL A/C & CENTRAL HEAT PUMP REBATE FORM

Save up to \$500 with a rebate on central air conditioning or central heat pump equipment installed between January 1, 2018 and December 31, 2018.

INSTRUCTIONS

1. Work with a licensed contractor to install a qualifying product at a property with an active residential electric account with Cape Light Compact, Eversource, National Grid or Unitil.
2. Interested in 0% financing? Apply for a Mass Save HEAT Loan prior to installing your equipment.
Learn more at MassSave.com/HEATLoan.
3. Apply for a rebate by submitting all required documentation online at MassSave.com/Rebates or by mail to:

Mass Save Residential Heating & Cooling Program
P.O. Box 2528
Manchester, CT 06045

REQUIRED DOCUMENTS*

- This completed and signed application.
- Copy of your most recent electric utility bill.
- Contractor's invoice including:
 - Equipment Make
 - Coil and Condenser Model Numbers
 - Size in Tons
 - Installation Date and Address
 - Total Install Cost and Proof of Payment
 - Contractor Information

Note: Completed rebate application and required documentation must be submitted by January 31, 2019. Rebate processing time is typically less when submitting online.

CUSTOMER INFORMATION

Residential Electric Utility or Energy Efficiency Provider*: Cape Light Compact Eversource National Grid Unitil

Account Holder Name*: _____

Electric Account Number (must match installation address)*: _____

Install Address*: _____ City*: _____ State*: **MA** ZIP*: _____

Phone Number: _____ Email: _____

Did you have a Mass Save Home Energy Assessment? Yes No Is HEAT Loan financing being used? Yes No

I certify that all information is correct to the best of my knowledge and that I adhere to all terms and conditions of this rebate.

Customer Signature: _____ **Date:** _____

MAILING ADDRESS FOR REBATE (IF DIFFERENT FROM ABOVE)

Payee Name: _____

Mailing Address: _____ City: _____ State: _____ ZIP: _____

Phone Number: _____ Email: _____

NEW EQUIPMENT INSTALLED

Install Date (MM/DD/YYYY)*	AHRI Reference Number*	AC Check Performed?*	Number of Units*	Customer Rebate Amount
		<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Pending		\$
		<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Pending		\$

CONTRACTOR INFORMATION

Note: All contractor Information contained in this section is required on the contractor's invoice.

Company Name*: _____ Contact Person*: _____

Address*: _____ City*: _____ State*: _____ ZIP*: _____

Phone Number*: _____ Email*: _____

Please allow 6-8 weeks for processing. For more information, to confirm eligibility or to check the status of your rebate, call **800-232-0672** or email MassSaveRebates@efi.org.

TERMS AND CONDITIONS

EQUIPMENT REQUIREMENTS

All rebated central air conditioning (A/C) units/systems or heat pumps must be qualified, listed with and certified by the Air Conditioning, Heating, and Refrigeration Institute (AHRI), and meet the program SEER, EER and HSPF requirements (where applicable). The condenser and the evaporator coil must be new and replaced together. The condenser and coil are separate components in a split A/C or heat pump system, but for rebate purposes, are considered one unit. All units must have a thermostatic expansion valve (TXV) or electronic expansion valve (EXV) to qualify for rebate.

SEER, EER (where applicable) and HSPF ratings (for heat pumps only) for condenser, evaporator and air handler (if applicable) must be provided. Both the Consortium for Energy Efficiency (ceehvacdirectory.org) and the AHRI directory (ahridirectory.org or call **703-600-0384**) websites list SEER and EER values. AHRI also provides AHRI numbers. AHRI, SEER and EER rating of outdoor condenser and indoor coil working together. Rounding up of SEER, EER or HSPF ratings is not acceptable.

REBATE TYPE	SEER	EER	HSPF	REBATE AMOUNT
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	≥ 18	n/a	≥ 9.6	\$500

GENERAL REQUIREMENTS

Application Form: This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates and/or incentives. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

Time Limit: Qualifying units for equipment rebate must be purchased and installed between January 1, 2018 and December 31, 2018. Applications must be postmarked by January 31, 2019. Program is subject to change without prior notice, including rebates and incentive levels.

Payments: From the time the application is processed and approved, please allow 6-8 weeks for payment. Payment processing will take longer if information or documentation is missing from the application. If payee information is different from account holder information and the electric utility provider is National Grid, additional processing time will be needed for payee verification.

Geographic Requirements: Offers valid only for residential electric customers in MA where the Mass Save Heating and Cooling Program is offered by Cape Light Compact, Eversource, National Grid and Unifil.

Rebate Limitations: This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. This does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs) and may be subject to change without notice.

Proof of Purchase: A copy of the customer's invoice itemizing the purchased equipment must accompany each rebate application form. The invoice must indicate the Equipment Make, Coil and Condenser Model Numbers, Size in Tons, Installation Date and Address, Total Install Cost and Proof of Payment.

Contractor Certification: Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system.

Approval and Verification: The participating utility or energy efficiency service provider reserves the right to conduct field inspections to verify installations.

Tax Liability: Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

Endorsement: Sponsors do not endorse any particular manufacturer, product, system design, or technology in promoting these offers.

Limitation of Liability: Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Warranties: SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program sponsors make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Electric Benefits: Other than the energy savings realized by Customer, Customer agrees that Program Administrator has the unilateral right to apply for any credits or payments resulting from the Program or equipment. Such credits and payments include but are not limited to: (a) ISO-NE capacity payments, (b) other electric or natural gas capacity and avoided cost payments or credits, (c) environmental credits, and (d) payments from demand response programs. Customer further agrees Customer will not file for such payments or credits either directly or indirectly, and will not consent to any other third party's right to such payments or credits. This right is irrevocable for the life of the equipment unless the Program Administrator provides written consent.

Ask your Contractor for an AC Check.

Have your central A/C or heat pump equipment installed and properly tested by a Mass Save Heating & Cooling AC Check trained contractor.

Brought to you by:



EVERSOURCE nationalgrid  Unifil

FOR ADDITIONAL INFORMATION, PLEASE CALL 800-232-0672.

MassSave.com/Rebates