



## Enhanced residential heat pump rebates

### Required documents

- Completed and signed rebate form
- Copy of your invoice from a contractor participating in the Mass Save Heat Pump Installer Network (HPIN) attached, including:
  - Contractor name and address
  - Outdoor and indoor equipment model numbers
  - Integrated control model number(s)
  - Installation date
  - Installation address
  - Total install cost for each system
  - Proof of payment
- Completed and signed whole-home verification form, if fully replacing pre-existing heating system

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### Terms & Conditions

**Equipment Requirements:** Air source heat pumps and air to water units must be listed on the air source Heat Pump Qualified Product List. See [MassSave.com/HPQPL](https://masssave.com/HPQPL). Integrated controls must be listed on the Integrated Control Qualified Product List. [MassSave.com/ICQPL](https://masssave.com/ICQPL). Ground source heat pumps must be ENERGY STAR certified and qualified, listed with and certified by the Air Conditioning, Heating and Refrigeration Institute (AHRI), and meet the program EER and AHRI outdoor unit configuration requirements (where applicable).

**Application Form:** This application must be filled out completely, truthfully and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates and/or incentives. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions. Program is subject to change without prior notice, including rebates and incentive levels.

**Time Limit:** Qualifying units for equipment rebate must be purchased and installed between January 1, 2024 and December 31, 2024. Applications must be postmarked by February 28, 2025.

**Payments:** From the time the application is processed and approved, please allow 6-8 weeks for payment. Payment processing will take longer if information or documentation is missing from the application. For customers that wish to designate their rebate payment directly to their contractor, contractors must first register with and be approved by the Sponsors of Mass Save. If contractors are not registered and approved, or if the payee information is different from the account holder information, additional time will be needed for payee verification.

**Geographic Requirements:** Offers valid only for residential customers in Massachusetts where Cape Light Compact, Eversource, National Grid or Unitil is the program administrator.

**Rebate Limitations:** This rebate is only available to existing account holders and is not applicable to new construction projects. Installation must be completed by a participating Mass Save Heat Pump Installer Network Contractor to be eligible for rebates. This rebate is only available to residences that are occupied full time during the winter heating season. This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. This limitation does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the total installation cost and may be subject to change without notice.

**Proof of Purchase:** A copy of the customer's invoice listing the total cost by system of the purchased equipment must accompany each rebate application form. The invoice must indicate the equipment make, condenser and indoor unit model numbers, size in tons, installation date and address, total install cost and proof of payment.

**Approval and Verification:** The participating Sponsor reserves the right to conduct field inspections to verify installations prior to payment.

**Tax Liability:** Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

**Endorsement:** Sponsors do not endorse any particular manufacturer, product, system design or technology in promoting these offers.

**Limitation of Liability:** Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

**Liability & Release:** As part of the consideration for participating in the program, customer hereby releases and shall indemnify, hold harmless and defend the program Sponsors, their affiliates and member utilities and energy efficiency service providers, and the rebate administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of the equipment at the premises or any material and labor required for such installation.

**Warranties:** SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program sponsors make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

**Electric Benefits:** Other than the energy cost savings realized by customer, the Sponsor is entitled to 100% of the benefits and rights associated with the energy-efficient measures, including without limitation ISO-NE products and all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation, and customer waives, and agrees not to seek, any right to the same.



2024

## Enhanced residential heat pump rebate form



Up to \$25,000 per home

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# 2024 enhanced residential heat pump rebates

## Save with rebates on heat pumps installed by a contractor participating in the Mass Save® Heat Pump Installer Network between January 1, 2024 and December 31, 2024.

Offer only for heat pumps replacing existing oil, propane or electric resistance as the primary heating source. Rebate not to exceed purchase price. Limit one (1) rebate per home, maximum of \$25,000.

To view the complete Heat Pump Qualified Products List, please visit [MassSave.com/HPQPL](https://masssave.com/HPQPL). To view the complete list of eligible ground source heat pumps, refer to the ENERGY STAR® certified list.

### How it works

- Verify enhanced rebate eligibility:** Verify that your household income meets the eligibility requirements before submitting this form. Visit [MassSave.com/Enhanced](https://masssave.com/enhanced) or call **866-527-7283** to get verified. Cape Light Compact customers should call **800-797-6699** to get verified.
- Weatherize your home\*:** All weatherization updates recommended for your home during the Home Energy Assessment must be completed prior to applying for the enhanced rebate. **All weatherization work is available at no cost for income verified customers.**
- Work with a Mass Save heat pump installer:** Heat pumps work best when correctly sized and designed for your home. Working closely with a qualified contractor will help ensure your system is designed to meet your heating and cooling needs. Find a qualified installer at [MassSave.com/FindAHeatPumpInstaller](https://masssave.com/FindAHeatPumpInstaller)
- Consider financing:** Interested in 0% financing? Apply for a Mass Save HEAT Loan prior to installing your equipment. Learn more at [MassSave.com/HEATLoan](https://masssave.com/HEATLoan)
- Claim your rebate:** Upon completion of installation, claim your rebate by submitting all required documentation. **Please note that you must verify your income, complete a Home Energy Assessment and complete all recommended weatherization updates to be eligible for enhanced residential rebates.**

**Mail:**  
**Mass Save Residential Heating & Cooling Program**  
**1337 Massachusetts Ave, PO Box #228,**  
**Arlington, MA 02476**

\*Demonstration of sufficient weatherization is a requirement for enhanced rebates. Schedule an assessment at [MassSave.com/HEA](https://masssave.com/HEA)

CUSTOMER INFORMATION				
Residential Electric or Energy Efficiency Provider <input type="radio"/> Cape Light Compact <input type="radio"/> Eversource <input type="radio"/> National Grid <input type="radio"/> Unitil				
Electric Account Number:				
Is this property occupied by an owner or a renter? <input type="radio"/> Owner <input type="radio"/> Renter		Assessment Site ID:*		
Account Holder Name:		Phone:	Email Address:	
Installation Address:		City:	State:	ZIP:
Mailing Address:		City:	State:	ZIP:
*Assessment Site ID provided during Home Energy Assessment.				
INSTALLER INFORMATION (MUST PARTICIPATE IN THE MASS SAVE HEAT PUMP INSTALLER NETWORK)				
Company Name:		HPIN Company ID:		
Contact Person:		Phone:	Email:	
Mailing Address:		City:	State:	ZIP:
Payee for Rebate if Different From Customer: <input type="radio"/> Installer <input type="radio"/> Other				
REBATE PAYEE (IF OTHER SELECTED ABOVE)				
Payee Name:		Phone:	Email:	
Mailing Address:		City:	State:	ZIP:
*Assessment Site ID provided during Home Energy Assessment. Apart from townhouses, customers in 5+ unit buildings are not eligible for Whole-home heat pump rebates.				
PROJECT INFORMATION				
Housing Type: <input type="radio"/> Single-Family (1-unit, detached) <input type="radio"/> 2-4 unit complex <input type="radio"/> 5+ unit complex			Total Home Square Footage:	
If installed in a multi-family home with 2-4 units, how many units will the heat pump system(s) heat and cool? <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4				
REBATES AVAILABLE				
Equipment Type	Efficiency Requirements	Additional Requirements		Rebate Amount**
Air Source Heat Pumps	Refer to <a href="https://masssave.com/HPQPL">MassSave.com/HPQPL</a>	Heat pumps must be used to replace oil, propane or electric resistance heating as the primary heating source. If a pre-existing oil or propane system will remain in place, an integrated control must be installed. Demonstration of sufficient weatherization is required.		\$16,000 per home
Air to Water Heat Pump				\$25,000 per home
Ground Source Heat Pumps	ENERGY STAR certified			\$25,000 per home
**Cape Light Compact moderate income heat pump rebates differ from the amount listed. Customers are eligible for 80% of the installed cost of qualifying heat pump systems.				
EQUIPMENT INSTALLED (CANNOT APPLY FOR MULTIPLE REBATE OFFERS FOR SAME EQUIPMENT INSTALLATION)				
Pre-Existing Heating Type: <input type="radio"/> Oil <input type="radio"/> Propane <input type="radio"/> Electric Resistance				
Fully replacing pre-existing heating system? (must provide Whole-Home Verification Form to qualify for Whole-Home Rebate) <input type="radio"/> Yes <input type="radio"/> No				
Integrated Control Model #:		Switchover Temperature (°F):		
Install Date	AHRI Certified Reference #	AHRI Cooling Capacity BTUs	# of Tons (1 ton = 12,000 BTUs)	Area Served (sq. ft.)
If installed in a multi-family home with 2-4 units, how many units will the heat pump system(s) heat and cool? <input type="radio"/> N/A <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4				
CUSTOMER ACCEPTANCE OF TERMS				
I certify that all statements and information, including any attachments, made in this rebate form are correct, complete, true and accurate to the best of my knowledge, and that I have read and agree to the Terms and Conditions on this form. I understand that any false, fraudulent or incorrect information in this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Mass Save programs and may be subject to referral to applicable government agencies for further appropriate action.				
→ Customer Signature:			Date:	

Please allow up to 6-8 weeks for rebate processing.

FOR MORE INFORMATION, CALL **888-855-0340** OR EMAIL [MAREBATES@RESOURCE-INNOVATIONS.COM](mailto:MAREBATES@RESOURCE-INNOVATIONS.COM).