Domestic Hot Water & Solar Hot Water Heaters

REQUIREMENTS

2013 HEAT Loan Program

MINIMUM STANDARDS & REQUIREMENTS

REQUIREMENTS

1. Proposal(s) must state the manufacturer, model number, and the Energy Factor (EF) of the new hot water equipment.
2. If installing a Solar Hot Water System, submit a copy of the Solar Rating Certification Corporation (SRCC) certificate for the collectors.
3. Solar hot water contractor proposals need to state the rebate level that the customer will receive from Massachusetts Clean Energy Center for the installation of Solar Hot Water Systems. Visit Masscec.com/solarhotwater for details.

RESTRICTIONS

1. Do-It-Yourself (DIY) installations are NOT eligible for HEAT Loan financing.
2. System needs to be installed by licensed contractor.
3. Replacement Domestic Hot Water and new Solar Hot Water Heaters are eligible for financing when they meet the Minimum Standards listed below.
4. Solar Hot Water Systems are ONLY for domestic hot water use.

HOT WATER EQUIPMENT MINIMUM STANDARDS

REBATES	HOT WATER EQUIPMENT	MINIMUM STANDARDS
Oil Systems		
$300	Indirect Water Heater	Meets MA State Code Requirements
N/A	Freestanding Water Heater	Energy Factor (EF) ≥ .61
Propane Systems		
$400	Indirect Water Heater	Meets MA State Code Requirements
N/A	Freestanding Water Heater	Energy Factor (EF) ≥ .61
$500	On-Demand Tankless Water Heater	Energy Factor (EF) ≥ .82
Natural Gas Systems		
$400	Indirect Water Heater	Meets MA State Code Requirements
$100	Freestanding Water Heater	Energy Factor (EF) ≥ .67
$500-$800	On-Demand Tankless Water Heater	Energy Factor (EF) .82-.94
$500	Condensing Water Heater	Thermal Efficiency ≥ 95%
Electric Water Systems		
$750	Heat Pump Hot Water Heater*	Energy Factor (EF) ≥ 2.3
Solar Hot Water Systems		
Contact Mass CEC	Solar Hot Water (solar for DHW only, not for heating)	Collectors must be certified by SRCC (Solar Rating Certification Corporation)

*Heat Pump Water Heaters need to have a first hour rating of 60 gallons or more in order to qualify. Replacement for existing electric water heaters only. Please visit MassSave.com/hpwh to see the list of makes and models that qualify and to obtain your rebate form for Heat Pump Water Heaters.

IF YOU HAVE QUESTIONS REGARDING HEAT LOAN MINIMUM STANDARDS AND REQUIREMENTS, CONTACT YOUR MASS SAVE HEAT LOAN ADMINISTRATOR.

Domestic Hot Water & Solar Hot Water Heaters

STEPS TO FINANCING

✓ **To apply for a HEAT Loan, follow the steps outlined below to obtain a HEAT Loan Authorization Form.**

- [ ] **Review both sides of this sheet, the Eligibility page and the HEAT Loan Intake Form** provided during your Mass Save Home Energy Assessment. Share efficiency requirements for the new equipment with your contractor.

- [ ] **Obtain signed, itemized proposals from licensed contractors** for the eligible efficiency improvements you want to finance. Refer to #1, #2 and #3 on the reverse side for contractor proposal requirements.

- [ ] **Complete Section 2 of the HEAT Loan Intake Form**
  Sign the bottom and and send it with contractor proposal(s) to your Mass Save HEAT Loan Administrator for eligibility review and approval.

  Your Mass Save HEAT Loan Administrator may contact you if any paperwork is incomplete or improvements do not meet the eligibility requirements. The review process can take several days depending on the completeness of the submitted documents.

- [ ] **Your Mass Save HEAT Loan Administrator will email you a HEAT Loan Authorization Form upon successful review for you to take to a Participating Lender to apply for a loan**
  The lender determines loan approval or denial.
  A list of Participating Lenders can be found at MassSave.com/HEATLoan.

- [ ] **Check disbursement for the work**
  If loan approval is granted from the lender, applicants will receive a two party check(s) from the lender made out to the customer and contractor(s) for the full amount of the loan, minus any sponsor rebates.

- [ ] **Work and completion**
  Work needs to be installed within 90 days of receiving the check(s).
  Please contact your Mass Save HEAT Loan Administrator if changes to the work scope have been made.

- [ ] **Notify your Mass Save HEAT Loan Administrator and schedule a verification inspection after all of the work financed through the HEAT Loan is complete**
  If a financed measure was not installed, or does not meet the efficiency requirements, the customer is held liable for the prepaid interest cost on that portion of the loan.

- [ ] **Apply for any rebates for the installed equipment**
  See Rebates information below.

REBATES

To apply for and obtain rebates for new systems:

- **Gas Equipment Rebate Applications** are available online at GasNetworks.com or call **1-800-232-0672 if you have any questions.**
- **Solar Hot Water System Rebate Applications** must be submitted electronically prior to purchase and installation. Visit Masscec.com/solarhotwater to access instructions. Questions should be emailed to Solarhotwater@masscec.com.
- **Oil and Propane Equipment Rebate Applications** are provided by the Mass Save Energy Specialist at the time of the Home Energy Assessment. Send your completed rebate application and required documents to the address listed on the rebate form.

FOR QUESTIONS REGARDING THE HEAT LOAN PROGRAM, CONTACT YOUR MASS SAVE HEAT LOAN ADMINISTRATOR.

More information, along with a list of Participating Lenders, is available at MassSave.com/HEATLoan.

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